



Amtrak Fact Sheet Fiscal Year 2020 State of California

Amtrak Service & Ridership

At the end of FY 2020, Amtrak operated over 41 trains per day in California, as part of the following routes¹:

- **Long Distance**

California Zephyr (daily San Francisco Bay Area-Reno-Salt Lake City-Denver-Omaha-Chicago)

Coast Starlight (daily Los Angeles-Oakland-San Francisco Bay Area-Sacramento-Eugene-Portland-Seattle)

Southwest Chief (daily Los Angeles-Flagstaff-Albuquerque-Topeka-Chicago)

Sunset Limited (thrice weekly Los Angeles-Maricopa-El Paso-San Antonio-Houston-New Orleans-Orlando) [Currently suspended east of New Orleans]

Texas Eagle (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with thrice weekly through car service on the **Sunset Limited** to Los Angeles)

- **State Supported**

Capitol Corridor (San Jose-Oakland-Sacramento-Auburn)

Pacific Surfliner (San Diego-Los Angeles-Santa Barbara-San Luis Obispo)

San Joaquins (Oakland/Sacramento-Fresno-Bakersfield, motorcoach connections to Los Angeles)

Stations Served

During FY 2020, Amtrak served the following locations in California.

City (Code)	Ridership
Anaheim (ANA)	112,054
Antioch-Pittsburg (ACA)	22,331
Auburn (ARN)	6,730
Bakersfield (BFD)	250,609
Barstow (BAR)	2,457
Berkeley (BKY)	83,958
Burbank Airport (BUR)	32,607
Camarillo (CML)	27,819
Carpinteria (CPN)	15,585
Chatsworth (CWT)	28,853
Chico (CIC)	7,544
Colfax (COX)	3,370
Corcoran (COC)	16,710
Davis (DAV)	194,029
Dunsmuir (DUN)	3,680
Emeryville (EMY)	279,498
Fairfield-Vacaville (FFV)	61,003
Fremont [Capitol Trains] (FMT)	23,234

¹ Frequencies in the list following this note reflect the service levels prior to the onset of the COVID-19 pandemic.

City (Code)	Ridership
Fresno (FNO)	194,144
Fullerton (FUL)	129,611
Glendale (GDL)	22,226
Goleta (GTA)	57,055
Grover Beach (GVB)	8,815
Guadalupe-Santa Maria (GUA)	5,929
Hanford (HNF)	93,645
Hayward (HAY)	38,591
Irvine (IRV)	184,298
Lodi (LOD)	4,639
Lompoc-Surf (LPS)	5,093
Los Angeles (LAX)	708,925
Madera (MDR)	16,854
Martinez (MTZ)	197,953
Merced (MCD)	78,318
Modesto (MOD)	70,147
Moorpark (MPK)	7,686
Needles (NDL)	5,682
Oakland [Coliseum/Airport] (OAC)	41,310
Oakland [Jack London Square] (OKJ)	211,617
Oceanside (OSD)	142,524
Ontario (ONA)	2,662
Oxnard (OXN)	49,530
Palm Springs (PSN)	2,217
Paso Robles (PRB)	6,549
Pomona (POS)	1,097
Redding (RDD)	7,801
Richmond (RIC)	155,109
Riverside (RIV)	6,706
Rocklin (RLN)	8,793
Roseville (RSV)	21,274
Sacramento (SAC)	565,196
Salinas (SNS)	11,469
San Bernardino (SNB)	6,736
San Clemente Pier (SNP)	6,707
San Diego [Downtown] (SAN)	319,689
San Diego [Old Town] (OLT)	174,880
San Jose (SJC)	125,113
San Juan Capistrano (SNC)	90,699
San Luis Obispo (SLO)	48,229
Santa Ana (SNA)	72,968
Santa Barbara (SBA)	160,074
Santa Clara [Great America] (GAC)	100,196
Santa Clara [University] (SCC)	33,870
Simi Valley (SIM)	23,948
Solana Beach (SOL)	165,202
Stockton [Channel Street] (SKT)	8,818

City (Code)	Ridership
Stockton [San Joaquin Street] (SKN)	183,931
Suisun-Fairfield (SUI)	70,243
Truckee (TRU)	9,138
Turlock-Denair (TRK)	18,729
Van Nuys (VNC)	34,754
Ventura (VEC)	41,907
Victorville (VRV)	3,680
Wasco (WAC)	26,997
Total California Station Usage:	5,962,044

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in California with each service’s host railroads and customer on-time performance (OTP) in FY 2020:

Service	Host Railroad(s)	FY20 OTP
<i>California Zephyr</i>	BNSF, Union Pacific	54.2%
<i>Coast Starlight</i>	BNSF, Union Pacific, Southern California Regional Rail Authority	63.6%
<i>Southwest Chief</i>	BNSF, New Mexico DOT	55.9%
<i>Sunset Limited</i>	BNSF, Union Pacific	29.5%
<i>Texas Eagle</i>	BNSF, Canadian National, Union Pacific, Trinity Railway Express	42.3%
<i>Capitol Corridor</i>	Union Pacific	85.1%
<i>Pacific Surfliner</i>	BNSF, Union Pacific, Southern California Regional Rail Authority, San Diego Northern	80.2%
<i>San Joaquins</i>	BNSF, Union Pacific	75.5%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2020, there were approximately 11.5 million members of Amtrak Guest Rewards (AGR), with 1,225,486 members listing an address in California. This is a 13.0% increase from FY 2019. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2020, Amtrak procured goods and services worth \$2.79 billion, and more than 98% of that figure was sourced from firms headquartered domestically. In California, Amtrak spent \$174,184,034, including the following communities where Amtrak sourced \$100,000 or more in goods and services:

City	Amount (\$)
Anaheim	9,751,597
Bloomington	529,659
Carlsbad	1,972,543
Carson	824,937
Chino	187,273
City of Industry	267,623
Compton	256,036
Corona	217,798
Covina	114,431
El Segundo	1,214,900
Elk Grove	459,112
Escondido	118,829
Fairfield	118,788
Folsom	747,015
Fremont	747,580
Glendale	7,163,146
Hayward	155,753
Huntington Beach	10,405,000
Indio	9,001,443
Irvine	1,394,194
Lawndale	183,695
Long Beach	298,170
Los Angeles	5,900,420
Merced	295,330
Mission Viejo	316,584
National City	328,249
Oakland	378,972
Orange	5,212,310
Palo Alto	210,208
Paramount	269,349
Pasadena	273,101
Pismo Beach	3,395,906
Rancho Cordova	391,448
Rancho Cucamonga	150,589
Redlands	163,346
Redwood City	1,005,427
Richmond	456,818
Riverside	1,824,412
Rocklin	1,736,744
Sacramento	79,502,454
San Carlos	103,886

City	Amount (\$)
San Diego	1,851,581
San Fernando	1,158,632
San Francisco	4,583,911
San Jacinto	219,593
San Jose	1,096,964
San Mateo	814,987
Santa Ana	2,423,851
Santa Barbara	950,892
Santa Cruz	148,728
Santa Rosa	1,396,027
South San Francisco	3,174,495
Stockton	166,053
Sun Valley	1,265,056
Sunnyvale	1,543,669
Sylmar	270,000
Temecula	381,704
Visalia	777,279
Whittier	1,039,290
Woodland Hills	138,212

Employment & Wages

At the end of FY 2020, Amtrak employed 17,504 people, including 1,842 California residents. Total FY 2020 wages were \$1.67 billion, of which California residents earned \$161,770,256.

Section 209 Service

In the Passenger Rail Investment and Improvement Act of 2008 (P.L. 110-432), Congress required, by October 2013, an equitable arrangement of cost sharing between Amtrak and state or public agency partners that provide funding for short-distance, intercity train services. Agreements were reached with all parties by the deadline, and the services continued to run without interruption.

Additional Information

The FY 2020 edition of the Amtrak State Fact Sheets omits this portion, which is available in the FY 2019 edition and will return in the FY 2021 update.

AMTRAK ROUTES IN CALIFORNIA

