



## Amtrak Fact Sheet Fiscal Year 2019 *State of Arkansas*

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### Amtrak Service & Ridership

Amtrak operates one National Network train through Arkansas:

- The **Texas Eagle** (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with tri-weekly through car service on the **Sunset Limited** to Los Angeles)

During FY19, Amtrak served the following Arkansas locations:

<b>City</b>	<b>Boardings &amp; Alightings</b>
<a href="#">Arkadelphia</a>	1,389
<a href="#">Hope</a>	1,579
<a href="#">Little Rock</a>	17,755
<a href="#">Malvern</a>	1,598
<a href="#">Texarkana</a>	5,214
<a href="#">Walnut Ridge</a>	2,878
<b>Total Arkansas Station Usage:</b>	<b>30,413</b>

### Host Railroads & On Time Performance

Most of Amtrak's network consists of tracks owned, maintained, and dispatched by highly profitable freight railroads, known as "host" railroads where Amtrak uses their tracks. By Federal law, with only very few exceptions, Amtrak passenger trains must be given preference over freight trains on any rail line. However, on-time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their responsibilities under law.

Listed below are the Amtrak services that operate in Arkansas with each service's host railroads and on-time performance (OTP) in FY19:

<b>Service</b>	<b>Host Railroads</b>	<b>FY19 OTP</b>
<b><i>Texas Eagle</i></b>	BNSF, Canadian National, Union Pacific, and Trinity Railway Express	<b>28.5%</b>

"On-time performance" represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

### **Amtrak Guest Rewards**

At the end of FY19, there were **18,011** members of the Amtrak Guest Rewards program in Arkansas. This is a 11% increase from FY18.

### **Employment**

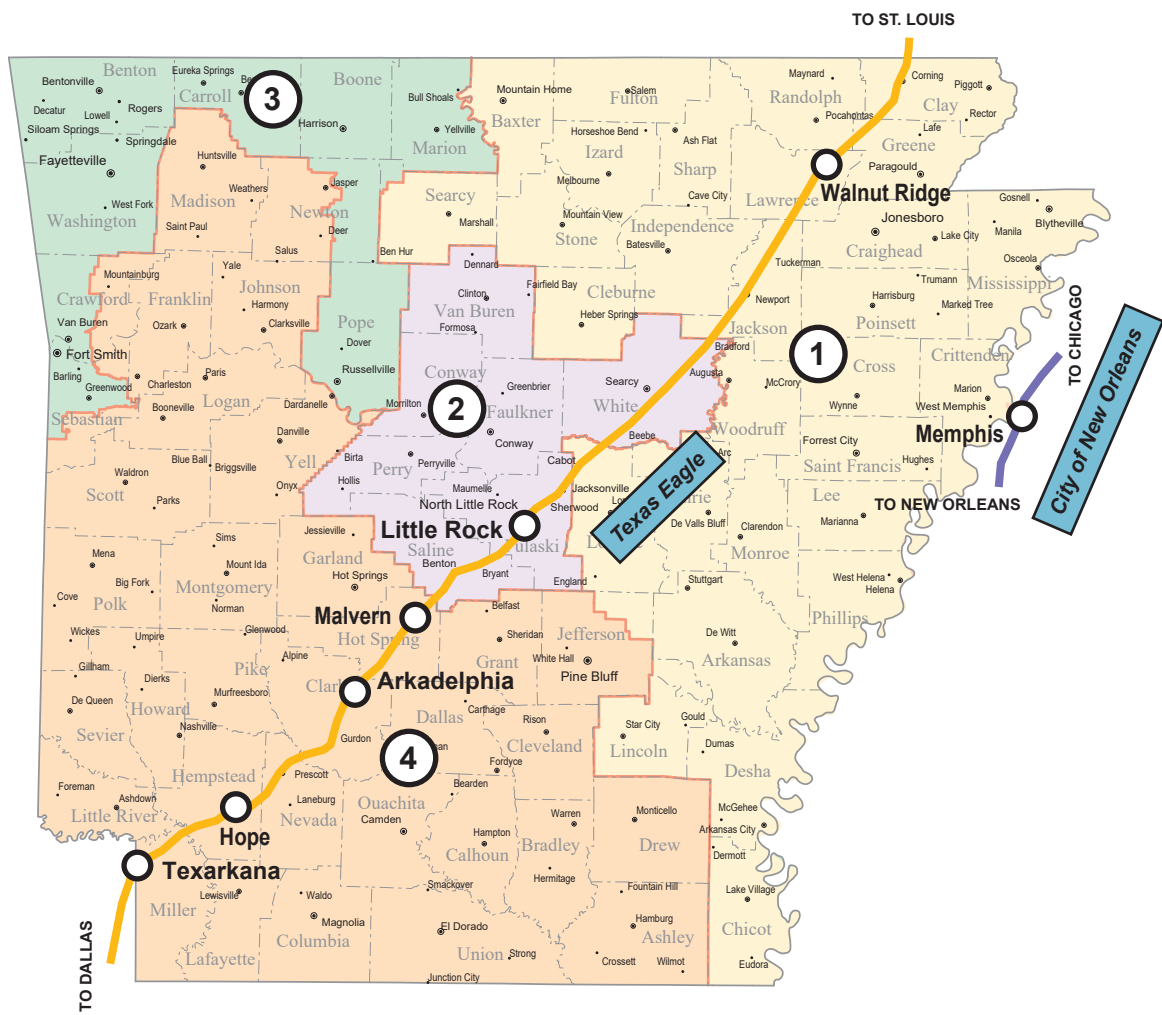
At the end of FY19, Amtrak employed 27 Arkansas residents. Total wages during FY19 of Amtrak employees living in Arkansas were \$2,803,440.

### **Stations**

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program (the Program) to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

Amtrak has completed assessments on the Arkadelphia and Malvern stations to determine the extent of accessibility deficiencies. Results of the assessment document ADA noncompliance and accessibility deficiencies and will be used in future project phases to develop scopes of work for design documents and construction projects to bring the stations into compliance.

# AMTRAK ROUTES IN ARKANSAS



TRACK OWNERSHIP			
<span style="color: purple;">—</span>	Amtrak	<span style="color: green;">—</span>	NS
<span style="color: yellow;">—</span>	UP	<span style="color: lightgreen;">—</span>	CP
<span style="color: blue;">—</span>	BNSF	<span style="color: purple;">—</span>	CN
<span style="color: red;">—</span>	CSX	<span style="color: black;">—</span>	Other

① Congressional District