



Amtrak Fact Sheet Fiscal Year 2018 *State of Arkansas*

Amtrak Service & Ridership

Amtrak operates one National Network train through Arkansas:

- The **Texas Eagle** (daily Chicago-St. Louis-Little Rock-Dallas-San Antonio with tri-weekly through car service on the **Sunset Limited** to Los Angeles)

During FY18, Amtrak served the following Arkansas locations:

City	Boardings & Alightings
Arkadelphia	1,433
Hope	1,650
Little Rock	19,406
Malvern	1,693
Texarkana	6,133
Walnut Ridge	3,421
Total Arkansas Station Usage:	33,736

Host Railroads & On Time Performance

Most of Amtrak's network consists of tracks owned, maintained, and dispatched by highly profitable freight railroads, known as "host" railroads where Amtrak uses their tracks. By Federal law, with only very few exceptions, Amtrak passenger trains must be given preference over freight trains on any rail line. However, on-time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their responsibilities under law.

Listed below are the Amtrak services that operate in Arkansas with each service's host railroads and on-time performance (OTP) in FY18:

Service	Host Railroads	FY18 OTP
<i>Texas Eagle</i>	BNSF, Canadian National, Union Pacific, and Trinity Railway Express	39.7%

"On-time performance" represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

Amtrak Guest Rewards

At the end of FY18, there were **16,217** members of the Amtrak Guest Rewards program in Arkansas. This is a 15% increase from FY17.

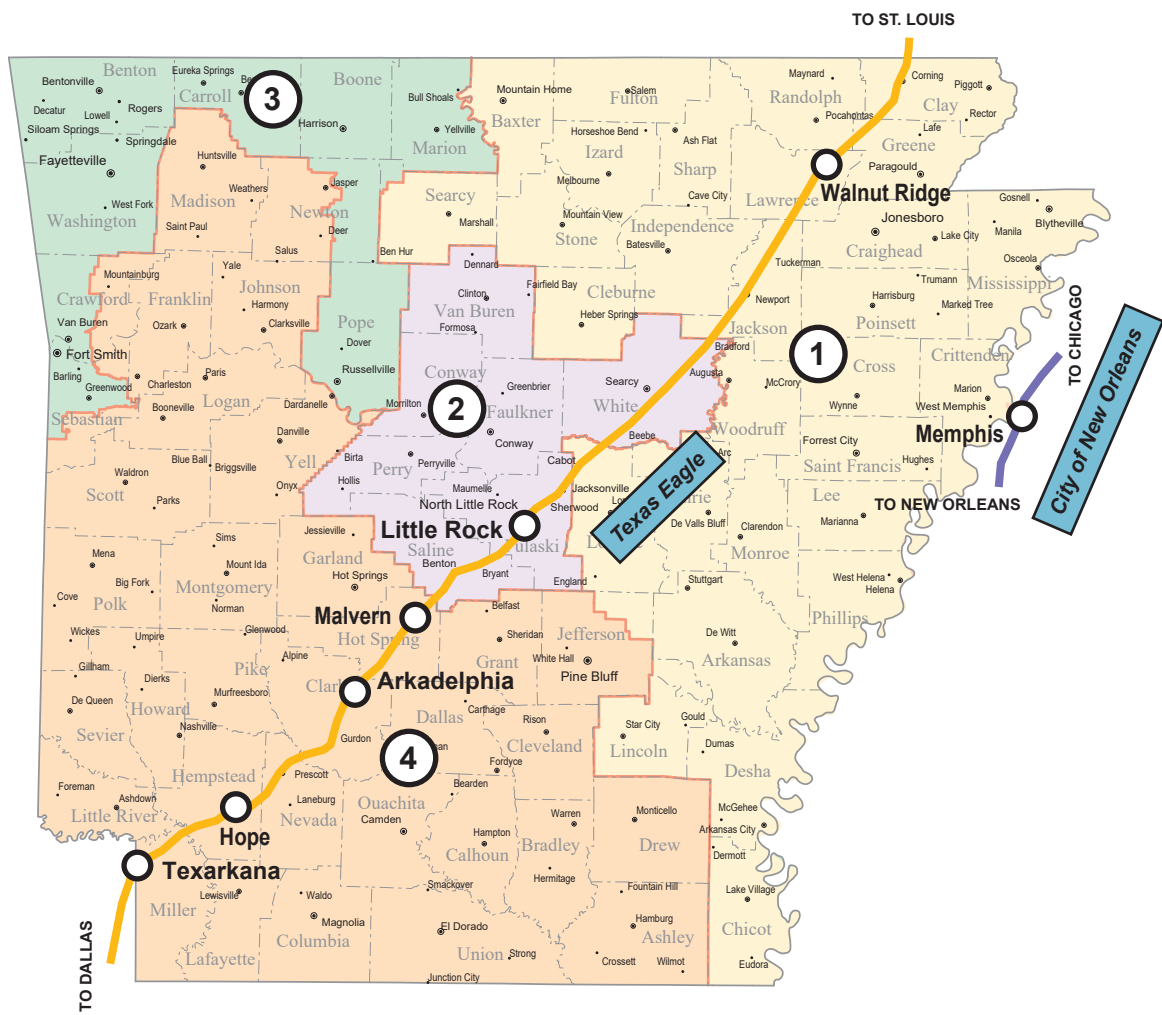
Stations

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program (the Program) to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

In FY18, Amtrak completed assessments on the Arkadelphia and Malvern stations to determine the extent of accessibility deficiencies. Deliverable for each station is an assessment report documenting ADA noncompliance and accessibility deficiencies found at each location. Results of the assessment will be used in future project phases to develop scopes of work for design documents and construction activities to bring those areas of the station for which Amtrak has ADA responsibility into compliance.

At Texarkana, Amtrak performed design activities to address the non-ADA compliant components for which Amtrak has ADA responsibility, an accessible route from the public right of way to the parking, station, and platform, modifying station entrances, and restrooms to meet ADA requirements, and platform city identifier signs and ADA required signage for station and parking. Construction is anticipated in FY19.

AMTRAK ROUTES IN ARKANSAS



TRACK OWNERSHIP			
—	Amtrak	—	NS
—	UP	—	CP
—	BNSF	—	CN
—	CSX	—	Other

① Congressional District