



Amtrak in Arizona

Fiscal Year 2025



Amtrak is America's Railroad,® created by Congress to "provide efficient and effective intercity passenger rail mobility consisting of high quality service that is trip-time competitive with other intercity travel options." In FY 2025, the company's 21,000+ employees operated an average of almost 300 intercity trains per day along 47 permanent routes, serving a record 34.5 million passengers. Amtrak's network includes 526 regularly-scheduled stops across 46 states, 3 Canadian provinces, and Washington, DC. Partner-operated Amtrak Connections routes offer connecting service to additional communities, typically via bus.

Service & Ridership

In FY 2025, Amtrak operated an average of **5 intercity trains per day** on 2 permanent routes serving Arizona,¹ with 92,248 **total passengers** boarding or alighting in the state.² Service was provided via the following routes:³

▪ Long-Distance Trains

- **Southwest Chief** — Los Angeles - Kingman - Flagstaff - Albuquerque - Topeka - Lawrence - Kansas City - Chicago (*1 round trip daily*)
- **Sunset Limited** — Los Angeles - Yuma - Maricopa (*Phoenix*) - Tucson - El Paso - San Antonio - Houston - New Orleans (*3 round trips weekly*)⁴
- **Texas Eagle** — San Antonio - Austin - Ft. Worth - Dallas - Little Rock - St. Louis - Chicago (*1 round trip daily, with thrice-weekly through-service in Arizona from / to Los Angeles; Texas Eagle cars detach from / attach to separate Sunset Limited trains*)

Amtrak Connections

Some Amtrak routes offer partner-operated **Amtrak Connections** and/or other interline connections to additional communities (including in Arizona, where *Sunset Limited* passengers can take advantage of connecting service between Maricopa and Phoenix), via either bus or other modes of transportation. Many such services are sponsored by one or more of Amtrak's State-Supported partners, or by other public entities; these connections can be vitally important in certain markets. Tickets are purchasable through Amtrak; detailed, up-to-date information on available connections can be accessed via the booking tool on Amtrak.com.

Stations

During FY 2025, Amtrak intercity trains made scheduled stops at 7 locations in Arizona:

¹ "Trains per day" total does not count *Texas Eagle* through-cars separately from the *Sunset Limited* trains of which they are part.

² Total equals sum of all boardings and alightings at in-state stations.

³ Not all stops shown. Note that certain frequencies may not serve every station listed.

⁴ *Sunset Limited* service is currently suspended east of New Orleans.

Station (Code)	2025 Ridership (Ons + Offs)	Amtrak ADA Responsibility	Amtrak ADA Compliance	Amtrak ADA Investment ⁵
Benson (BEN)	2,196	Partial	FY 27	\$2,236,168
Flagstaff (FLG)	31,694	None	N/A	—
Kingman (KNG)	9,776	Sole	FY 28	\$2,973,959
Maricopa (MRC)	14,830	Sole	Complete	\$1,241,697
Tucson (TUS)	25,261	Partial	FY 28	\$2,914,883
Winslow (WLO)	3,769	Partial	FY 27	\$6,060,583
Yuma (YUM)	4,722	Sole	FY 28	\$8,987,371
Total:	92,248	6/7	In Progress	\$24,414,661

Amtrak is working to ensure that its stations are fully accessible to individuals with disabilities. Most Amtrak-served stations are decades old; many were served by other railroads before the company ever existed. The Americans with Disabilities Act (ADA), enacted in 1990, requires that U.S. stations be made accessible; in response, Amtrak developed an ADA Stations Program (ADASP) to bring station components for which the company is responsible into full ADA compliance. ADASP aims to ensure Amtrak provides the best possible service in the shortest possible timeframe; the program will ultimately invest a total of \$1.8 billion in up to 382 communities nationwide, including a **\$24.4 million investment in Arizona**. All Amtrak-responsible work is targeted for completion by the end of CY 2029.

Detailed profiles of every permanent Amtrak station stop, including current information on accessibility, can be found on the Great American Stations website: <https://www.greatamericanstations.com>.

Host Railroads & On Time Performance

Outside the Boston-to-Washington, DC, Northeast Corridor (NEC), most Amtrak trains must travel over other “host” railroads’ tracks—and hosts generally control dispatching decisions on the tracks that they own. By law, Amtrak trains are required to receive preference over freight trains (i.e., priority in dispatching), but many host-dispatched trains arrive late at their destinations, and many routes do not meet on-time performance (OTP) standards established by the Federal Railroad Administration (FRA)—affecting millions of passengers per year.

Listed below are the Amtrak routes that operate in Arizona, along with each route’s major in-state host railroad(s) and full-route customer on-time performance (C-OTP)⁶ in FY 2025:

Route	In-State Host(s)	C-OTP
<i>Southwest Chief</i>	BNSF	33.4%
<i>Sunset Limited</i>	Union Pacific	61.3%
<i>Texas Eagle</i>	Union Pacific	46.7%

⁵ “Amtrak ADA Investment” describes Amtrak’s projected total investment in compliance work over the lifetime of ADASP.

⁶ C-OTP measures the proportion of customers traveling on a given route who arrive at their destinations on time. Suppose that passengers board a train scheduled to make two stops, and suppose that train is on time at the first stop but arrives late at the second. If all passengers alight at the first stop, C-OTP for that train is 100%; if all passengers alight at the second stop, C-OTP is 0%.

Amtrak Guest Rewards

At the end of FY 2025, there were approximately 22.4 million members of Amtrak Guest Rewards (AGR), with 127,485 members listing an address in Arizona. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>.

Procurement

Amtrak's procurements are subject to "Buy America"-style domestic preference requirements, which the company is proud to meet or exceed. Nationally, Amtrak paid nearly \$5.7 billion for goods and services in FY 2025; 99% of that amount was spent domestically, and **\$3.8 million** went to vendors in Arizona:

Community	Amount Spent
Scottsdale	\$1,331,302
Gilbert	\$1,123,409
Lake Havasu City	\$591,427
Phoenix	\$325,564
Tucson	\$234,304
Apache Junction	\$114,429
Mesa	\$35,889
Winslow	\$24,275
Flagstaff	\$18,873
All Others <\$10k	\$12,807
Total Payments	\$3,812,280

The single largest in-state payment category was **information technology services**.

Employment & Compensation

At the end of FY 2025, **22 Amtrak employees** lived in Arizona, and the company had paid out a total of **\$2,536,067 in base wages and salary** in-state. Nationwide, Amtrak employed more than 21,000 active workers; total base wages and salaries for the year were approximately \$2.2 billion.

Current Amtrak Routes in Arizona

