



## Amtrak Fact Sheet Fiscal Year 2018 *State of Arizona*

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### Amtrak Service & Ridership

Amtrak operates three National Network trains through Arizona:

- The ***Southwest Chief*** (daily Chicago-Kansas City-Raton-Lamy/Santa Fe-Albuquerque-Flagstaff-Los Angeles)
- The ***Sunset Limited*** (tri-weekly New Orleans-Houston-San Antonio-El Paso-Tucson-Maricopa-Los Angeles)
- The ***Texas Eagle*** (daily Chicago-Dallas-San Antonio with through car service tri-weekly via the ***Sunset Limited*** to Los Angeles)

During FY18, Amtrak served the following Arizona locations:

<u>City</u>	<u>Boardings &amp; Alightings</u>
<a href="#">Benson</a>	1,939
<a href="#">Flagstaff</a>	43,412
<a href="#">Kingman</a>	9,065
<a href="#">Maricopa</a>	11,744
<a href="#">Tucson</a>	28,183
Williams Junction*	2,032
<a href="#">Winslow</a>	4,345
<a href="#">Yuma</a>	4,525
<b>Total Arizona Station Usage:</b>	<b>105,245</b>

*\*Service discontinued as of 1/1/18.*

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads in order to operate routes using tracks that are not owned or controlled by Amtrak. Host railroads are statutorily required to provide Amtrak trains "preference" over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Arizona with each service's host railroads and on-time performance (OTP) in FY18:

Service	Host Railroads	FY18 OTP
<b><i>Southwest Chief</i></b>	BNSF and New Mexico Department of Transportation	<b>47.0%</b>
<b><i>Sunset Limited</i></b>	BNSF and Union Pacific	<b>30.3%</b>
<b><i>Texas Eagle</i></b>	BNSF, Canadian National, Union Pacific, and Trinity Railway Express	<b>39.7%</b>

“On-time performance” represents the percentage of stations at which the train arrives within 15 minutes of the scheduled arrival time.

### **Amtrak Guest Rewards**

At the end of FY18, there were **55,448** members of the Amtrak Guest Rewards program in Arizona. This is a 15% increase from FY17.

### **Thruway Bus Service**

In FY17, Amtrak began operating a new thruway shuttle service in Maricopa connecting ***Sunset Limited/Texas Eagle*** passengers to Phoenix and Tempe. The new shuttle service operates on the scheduled days the train operates through Maricopa.

AMTRAK ROUTES IN ARIZONA

