



Amtrak Fact Sheet Fiscal Year 2021 State of Alabama

Amtrak Service & Ridership

At the end of FY 2021, Amtrak operated two trains per day in Alabama, as part of the following routes:

- **Long Distance**
Crescent (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)

Stations Served

During FY 2021, Amtrak served the following locations in Alabama.

City (Code)	Ridership
Anniston (ATN)	1,948
Birmingham (BHM)	14,935
Tuscaloosa (TCL)	3,720
Total Alabama Station Usage:	20,603

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Alabama with each service’s host railroads and customer on-time performance (OTP) in FY 2021:

Service	Host Railroad (s)	FY21 OTP
<i>Crescent</i>	Norfolk Southern	54.6%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2021, there were approximately 13.5 million members of Amtrak Guest Rewards (AGR), with 36,069 members listing an address in Alabama. This is a 5.9% increase from FY 2020. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2021, Amtrak procured goods and services worth \$2.63 billion, and more than 99% of that figure was sourced from firms headquartered domestically. In Alabama, Amtrak spent \$8,485,192, broken down in the following locations:

City	Amount (\$)
Albertville	3,174,866
Birmingham	4,015,429
Madison	418,406
Montgomery	638,487

Employment & Wages

At the end of FY 2021, Amtrak employed 17,055 people, including 13 Alabama residents. Total FY 2021 wages were \$1.54 billion, of which Alabama residents earned \$1,292,695.

Additional Information

Bipartisan Infrastructure Law

Enacted in November 2021, the Infrastructure Investment and Jobs Act (IIJA), or “Bipartisan Infrastructure Law,” provides \$66 billion in guaranteed funding for intercity passenger and freight rail over the next five years. That includes \$22 billion in dedicated Amtrak funding – for fleet modernization, state-of-good-repair work, and other specified project types – and another \$44 billion for FRA-administered grants. This historic federal investment will rebuild crumbling infrastructure, improve accessibility onboard and at our stations, enable overdue service expansions, and transform U.S. passenger rail service.

Amtrak Connects US

In 2021, Amtrak released the Amtrak Connects US vision for growing America’s passenger rail system and meeting the needs of both fast-growing metro areas and other underserved communities. Our vision proposed 39 new routes, 25 enhanced routes, and 160 new stops to serve 20 million new riders across the United States. Since then, the Federal Railroad Administration has launched the Corridor Identification & Development Program to establish a pipeline of intercity passenger rail projects ready for federal investment and technical assistance.

Importantly, the Amtrak Connects US vision was only a starting point. Amtrak is ready to work with States and other eligible entities to begin or expand service anywhere – regardless of whether the route was included in the vision.

Station Improvements

Anniston: In 2017, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the entrances to the station, along

with the station's restrooms and parking area. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2024. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

Birmingham: The city dedicated its new intermodal center in 2018. It covers a three-block area along Morris Avenue and serves as the home to Amtrak, Greyhound, and the Birmingham-Jefferson County Transit Authority. The new facility was constructed on the site of the former Louisville & Nashville station and the former transit authority complex.

Amtrak is currently in the design stages of modifying the station's platform in accordance with ADA requirements. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is due to be completed in FY 2026.

Tuscaloosa: In 2016, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the station entrances, restrooms, and parking to be ADA compliant. Phase 2 is currently in its design stage and is projected to finish in FY 2024 with Amtrak's direction. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

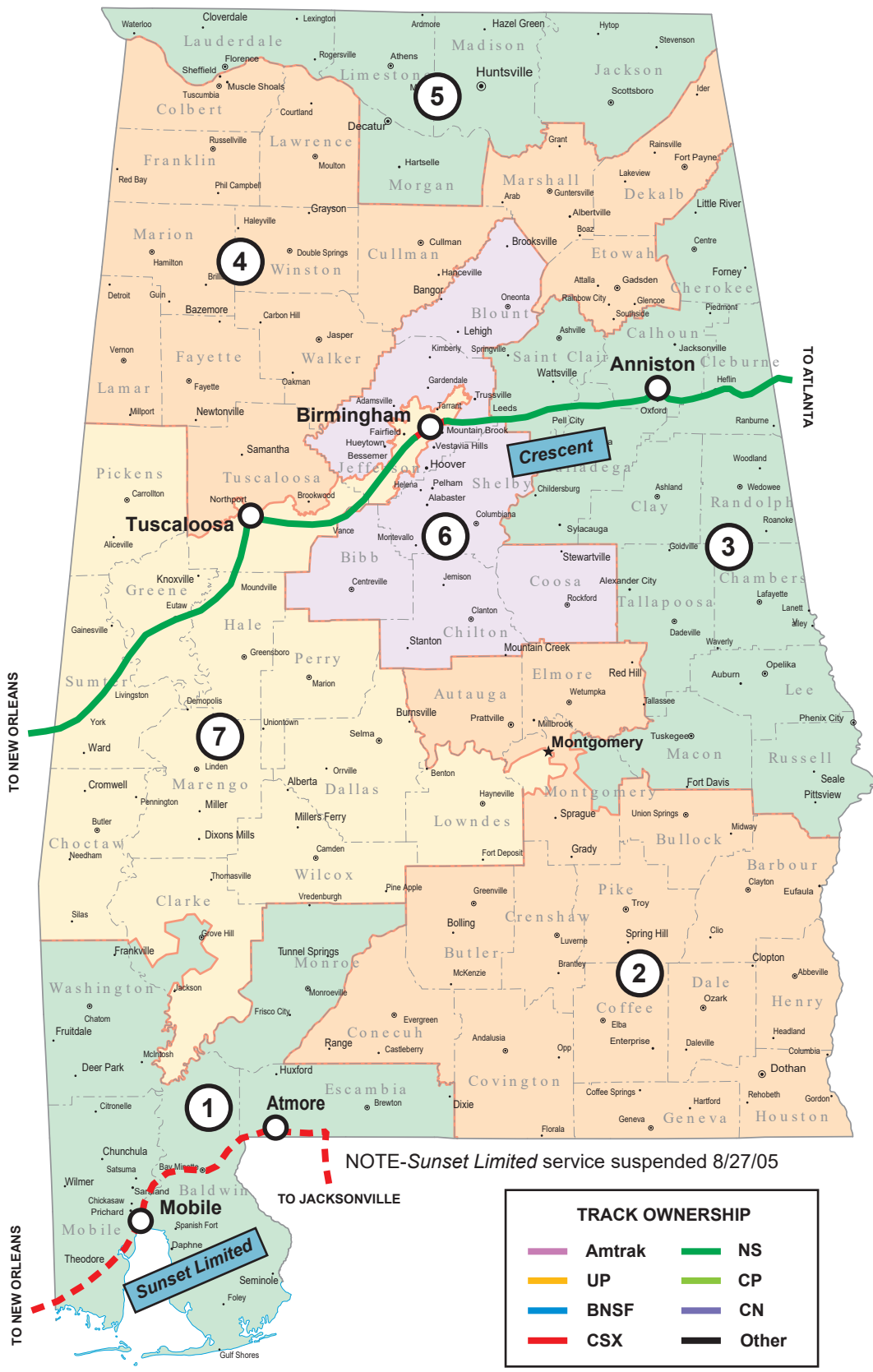
Connecting Service

Amtrak has partnered with Greyhound to provide connecting motor coach service from Mobile to New Orleans and to Jackson to connect with the *City of New Orleans*, and from Montgomery to Mobile and New Orleans to connect with the *Sunset Limited*. Amtrak also is partnering with Greyhound to provide connecting service from the *Crescent* to points from Meridian, Mississippi, west to Dallas.

Service Restoration Update

The Gulf Coast expansion project between New Orleans and Mobile is an ongoing process before the Surface Transportation Board.

AMTRAK ROUTES IN ALABAMA



1 Congressional District