## Delaware

### Amtrak's Contributions to Delaware

<table>
<thead>
<tr>
<th>Earnings supported by Amtrak in Delaware</th>
<th>Employment supported by Amtrak in Delaware</th>
<th>Value added* supported by Amtrak in Delaware</th>
</tr>
</thead>
<tbody>
<tr>
<td>$166,678,000</td>
<td>2,800</td>
<td>$17,615,000</td>
</tr>
</tbody>
</table>

### State Snapshot

- Number of Stations: 2
- Number of Local Riders**: 348,496
- Local Revenue: $31,365,122
- Number of Rail Passenger Miles**: 46,368,974

### Population and Amtrak Ridership Growth 2011-2016

Population, 4.86%

Ridership, 1%

### Wilmington, DE (WIL)

Completed in 1908, the station is one of Amtrak’s 20 busiest stations. The building originally served as a regional headquarters for operations between Washington, D.C., and Philadelphia. Increasing volumes of passenger traffic prompted a 20-month restoration project in 2009, funded significantly by the American Recovery and Reinvestment Act along with Amtrak, the Delaware Department of Transportation and other appropriations. Wilmington Station currently serves nine routes on the Northeast Corridor. In 2016, 691,694 passengers passed through the station and provided revenue valued at $62,517,439.

### Amtrak's Effect on Tourism and Broader Economy

| Emission reductions from traveling by Amtrak trains vs. traveling by car: | $326,000 |
| Cost savings from the lower risk of traveling by train vs. traveling by car: | $2,684,000 |
| Tourist spending generated from Amtrak passengers | $1,724,000 |
| Number of tourists that utilize Amtrak services | 142,000 |
| Percent of total riders that are tourists | 41% |
| Federal taxes generated for Delaware from tourist spending | $173,000 |
| State taxes generated for Delaware from tourist spending | $35,000 |
| Local taxes generated for Delaware from tourist spending | $23,000 |

* Value Added - enhancement a company or business gives its product or service before providing it to customers (value of the final outputs from Amtrak minus the value of the inputs such as raw materials).  
** Local riders are defined as riders that boarded or alighted an Amtrak train in the state. May include out of state passengers transferring trains in the state.  
*** Rail Passenger Mile - passenger rail miles are determined by multiplying the total number of passengers by the total number of miles traveled.
Nine Amtrak trains serve Delaware. Most service is provided by the Acela Express and Regional trains. Additional service is provided by the Crescent, the Palmetto, the Silver Meteor, the Silver Star, the Cardinal, The Carolinian, and The Vermonter. There are two stations—Newark and Wilmington.

Ridership in Delaware is up 1 percent over the past five years; 61 percent of the population lives within 30 miles of an Amtrak station. Among Amtrak riders in the state, 9 percent report that they would not have made the trip but for the availability of Amtrak service.

Amtrak also operates a number of support facilities in Delaware. Wilmington is home to Amtrak’s Consolidated National Operations Center (CNOC), the high-tech, 50,000-square-foot facility from which Amtrak’s day-to-day national operations are managed. In addition, Amtrak’s High-Speed Rail Training Facility, also in Wilmington, is where engineers, conductors and on-board staff are trained for Acela Express service. Further, staff at the Wilmington Shops and the Bear Maintenance Facility in Delaware maintain and repair all Amfleet cars, as well as all electric locomotives used on the NEC.

Amtrak spent over $20 million on goods and services in Delaware as part of its FY16 operating expenses. Amtrak employed 1,158 Delaware residents who earned over $90 million in wages and salaries.

### Profile of Amtrak Customers

#### Travel Mode Preference if Amtrak Unavailable

- Would drive if Amtrak unavailable: 63%
- Would fly if Amtrak unavailable: 20%
- Would use the bus if Amtrak unavailable: 8%
- Would not travel if Amtrak Unavailable: 9%

#### Percent of Riders who Would Not Travel if Amtrak was Unavailable

- Delaware, 9%
- United States, 8%

#### Income Distribution of Amtrak Travelers in Delaware

- < $25k: 16.1%
- $25k - $49.9k: 9.7%
- $50k - $74.9k: 19.4%
- $75k - $99.9k: 25.8%
- $100k - $149.9k: 25.8%
- $150k +: 0%