

# Monthly Performance Report

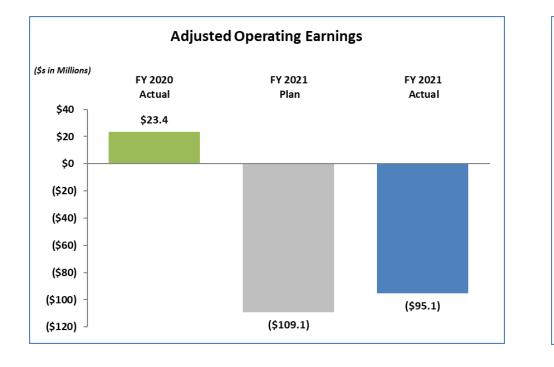
YTD October FY 2021

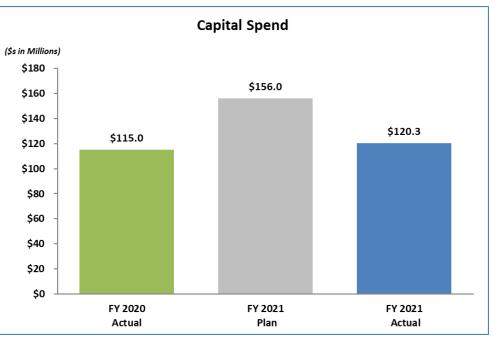
November 24, 2020

### **Financial Summary**

**Operating:** Adjusted Operating Earnings of (**\$95.1MM**) for October FY 2021 are \$14.0MM favorable to Plan and a decrease of (\$118.6MM) over the prior year. For Plan, there is marginal favorability for total revenue (primarily driven by adjusted ticket revenue) and favorability for total expenses (primarily driven by salary, wages, and benefits).

**Capital:** Capital spend of **\$120.3MM** for October FY 2021 is (\$35.7MM) underspent vs Plan and an increase of \$5.3MM compared to prior year. The underspend vs. Plan is primarily driven by operations and Acela 21 projects.







## **Operating Results**

|                                     |                 | FY 2021 vs Prior Ye | ear        |          | FY 2021 vs Plan |                 |           |             |  |  |
|-------------------------------------|-----------------|---------------------|------------|----------|-----------------|-----------------|-----------|-------------|--|--|
|                                     | Prior Year      | Actual              | Y/Y Gro    | wth      | Plan            | Actual          | Fav/(Unfa | av) vs Plan |  |  |
| (\$s in Millions)                   | YTD Oct FY 2020 | YTD Oct FY 2021     | \$         | %        | YTD Oct FY 2021 | YTD Oct FY 2021 | \$        | %           |  |  |
| Ticket Revenue (Adjusted)           | \$ 219.9        | \$ 43.7             | \$ (176.2) | (80.1%)  | \$ 41.4         | \$ 43.7         | \$ 2.3    | 5.6%        |  |  |
| Food & Beverage                     | 5.1             | 0.8                 | (4.3)      | (83.5%)  | 1.3             | 0.8             | (0.4)     | (34.5%)     |  |  |
| State Supported Train Revenue       | 22.1            | 34.7                | 12.6       | 57.0%    | 34.8            | 34.7            | (0.1)     | (0.2%)      |  |  |
| Subtotal Passenger Related Revenue  | 247.2           | 79.3                | (167.9)    | (67.9%)  | 77.5            | 79.3            | 1.8       | 2.3%        |  |  |
| Other Core Revenue                  | 26.2            | 22.3                | (4.0)      | (15.2%)  | 22.8            | 22.3            | (0.6)     | (2.5%)      |  |  |
| Ancillary Revenue                   | 28.6            | 26.7                | (2.0)      | (6.9%)   | 27.2            | 26.7            | (0.5)     | (1.8%)      |  |  |
| Total Revenue                       | 302.1           | 128.2               | (173.9)    | (57.6%)  | 127.5           | 128.2           | 0.7       | 0.6%        |  |  |
| Salaries, Wages & Benefits          | 178.8           | 148.7               | (30.2)     | (16.9%)  | 160.9           | 148.7           | 12.2      | 7.6%        |  |  |
| Train Operations                    | 27.0            | 16.7                | (10.3)     | (38.1%)  | 17.5            | 16.7            | 0.8       | 4.6%        |  |  |
| Fuel, Power & Utilities             | 20.4            | 13.6                | (6.8)      | (33.1%)  | 13.6            | 13.6            | 0.0       | 0.2%        |  |  |
| Materials                           | 13.4            | 10.0                | (3.4)      | (25.2%)  | 10.9            | 10.0            | 0.8       | 7.6%        |  |  |
| Facility, Communication & Office    | 14.0            | 13.9                | (0.1)      | (0.8%)   | 17.7            | 13.9            | 3.8       | 21.4%       |  |  |
| Advertising and Sales               | 9.3             | 3.6                 | (5.7)      | (61.3%)  | 3.9             | 3.6             | 0.3       | 7.5%        |  |  |
| Casualty and Other Claims           | 5.8             | 3.8                 | (2.1)      | (35.3%)  | 3.2             | 3.8             | (0.5)     | (16.8%)     |  |  |
| Professional Fees & Data Processing | 17.8            | 12.6                | (5.2)      | (29.5%)  | 13.9            | 12.6            | 1.3       | 9.6%        |  |  |
| All Other Expense                   | 9.7             | 14.9                | 5.2        | 53.6%    | 14.8            | 14.9            | (0.2)     | (1.1%)      |  |  |
| Transfer to Capital & Ancillary     | (17.6)          | (14.5)              | 3.1        | 17.8%    | (19.8)          | (14.5)          | (5.3)     | (26.9%)     |  |  |
| Total Expense                       | 278.6           | 223.3               | (55.3)     | (19.8%)  | 236.6           | 223.3           | 13.2      | 5.6%        |  |  |
| Adjusted Operating Earnings         | \$ 23.4         | \$ (95.1)           | \$ (118.6) | (506.2%) | \$ (109.1)      | \$ (95.1)       | \$ 14.0   | 12.8%       |  |  |
| OPEB's and Pension                  | 2.9             | 3.1                 | 0.1        | 4.4%     | 2.8             | 3.1             | 0.3       | 9.3%        |  |  |
| Project Related Revenue & Expense   | (9.1)           | (11.9)              | (2.9)      | (31.6%)  | (12.6)          | (11.9)          | 0.7       | 5.6%        |  |  |
| Depreciation                        | (74.9)          | (78.7)              | (3.8)      | (5.1%)   | (79.2)          | (78.7)          | 0.4       | 0.6%        |  |  |
| Office of Inspector General         | (1.9)           | (1.9)               | 0.0        | 2.4%     | (2.2)           | (1.9)           | 0.3       | 14.0%       |  |  |
| State Capital Payment Amortization  | 11.6            | 11.2                | (0.5)      | (4.1%)   | 10.9            | 11.2            | 0.3       | 2.5%        |  |  |
| Non-Operating Inc/(Exp)             | 36.1            | (1.7)               | (37.8)     | (104.7%) | 1.9             | (1.7)           | (3.6)     | (189.5%)    |  |  |
| Net Income/(Loss)                   | \$ (11.8)       | \$ (175.1)          | \$ (163.3) | N/A      | \$ (187.5)      | \$ (175.1)      | \$ 12.4   | 6.6%        |  |  |

\*State Supported Train Revenue – includes revenue from CARES Act Funding

**Revenues:** Total revenue of **\$128.2MM** for October FY 2021 is \$0.7MM favorable to the Plan and a decrease of (\$173.9MM) over the prior year. YOY variance is driven by decreased adjusted ticket revenue due to the COVID-19 pandemic.

**Expenses:** Total expenses of **\$223.3MM** for October FY 2021 are favorable \$13.2MM to the Plan primarily driven by favorable salary, wages, and benefits expenses. The decrease of (\$55.3MM) from the prior year is primarily driven by decreased expenses for salaries, wages, and benefits from the COVID-19 pandemic.

**Note:** Adjusted Operating Earnings is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).



**Note:** Amtrak reports Adjusted Operating Earnings as the key financial measure to evaluate results, Net Income/(Loss) will continue to be reported for reference. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level results (reported on page 8) reflect the change to Adjusted Operating Earnings, in line with consolidated financials.

## **Capital Results**

|                        | FY2021 vs Prior Year  |       |                 |       |      |       | FY2021 vs Plan |                 |                      |                 |       |    |        |         |
|------------------------|-----------------------|-------|-----------------|-------|------|-------|----------------|-----------------|----------------------|-----------------|-------|----|--------|---------|
|                        | Oct Actual Oct Actual |       | Y/Y Growth      |       | Plan |       | Oct Actual     |                 | Over/(Under) Vs Plan |                 |       |    |        |         |
| (\$s in Millions)      | YTD Oct FY 2020       |       | YTD Oct FY 2021 |       |      | \$%   |                | YTD Oct FY 2021 |                      | YTD Oct FY 2021 |       | \$ |        | %       |
| Engineering            | \$                    | 54.1  | \$              | 65.3  | \$   | 11.2  | 20.7%          | \$              | 70.8                 | \$              | 65.3  | \$ | (5.5)  | (7.8%)  |
| Mechanical             |                       | 31.2  |                 | 21.3  |      | (9.9) | (31.7%)        |                 | 24.7                 |                 | 21.3  |    | (3.3)  | (13.6%) |
| Operations             |                       | 0.4   |                 | 0.7   |      | 0.3   | 93.9%          |                 | 0.4                  |                 | 0.7   |    | 0.3    | 86.1%   |
| Total Operations       | \$                    | 85.7  | \$              | 87.3  | \$   | 1.6   | 1.9%           | \$              | 95.8                 | \$              | 87.3  | \$ | (8.5)  | (8.9%)  |
| IT                     |                       | 9.4   |                 | 5.3   |      | (4.1) | (43.8%)        |                 | 7.1                  |                 | 5.3   |    | (1.8)  | (24.9%) |
| Commerical & Marketing |                       | 2.5   |                 | 2.9   |      | 0.4   | 17.8%          |                 | 3.3                  |                 | 2.9   |    | (0.4)  | (11.6%) |
| ADA & Stations         |                       | 7.1   |                 | 14.0  |      | 6.9   | 97.6%          |                 | 19.3                 |                 | 14.0  |    | (5.3)  | (27.4%) |
| Safety                 |                       | 0.7   |                 | 0.8   |      | 0.1   | 14.4%          |                 | 3.5                  |                 | 0.8   |    | (2.7)  | (77.7%) |
| Procurement            |                       | 0.4   |                 | 0.2   |      | (0.2) | (56.2%)        |                 | 0.1                  |                 | 0.2   |    | 0.0    | 23.4%   |
| Acela 21               |                       | 7.6   |                 | 8.1   |      | 0.5   | 6.4%           |                 | 24.2                 |                 | 8.1   |    | (16.1) | (66.6%) |
| Planning               |                       | 1.7   |                 | 1.5   |      | (0.2) | (9.1%)         |                 | 2.5                  |                 | 1.5   |    | (1.0)  | (39.5%) |
| Intercity Trainsets    |                       | -     |                 | 0.3   |      | 0.3   | N/A            |                 | 0.2                  |                 | 0.3   |    | 0.1    | 23.7%   |
| Total Capital Spend    | \$                    | 115.0 | \$              | 120.3 | \$   | 5.3   | 4.6%           | \$              | 156.0                | \$              | 120.3 | \$ | (35.7) | (22.9%) |

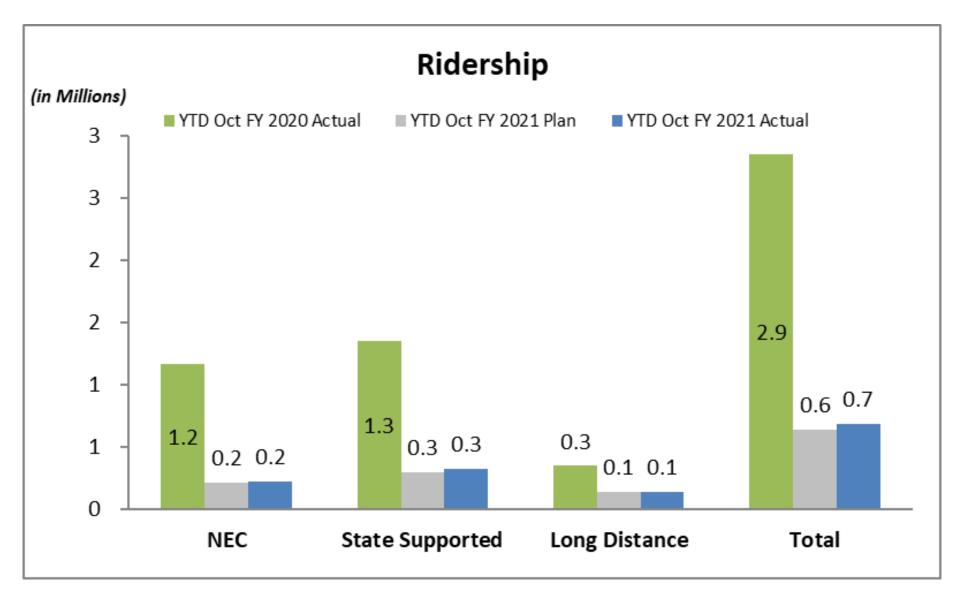
**FY 2021 vs. Plan**: October FY 2021 capital spend of \$120.3MM is (\$35.7MM) under Plan driven by delayed stations and facilities projects, fleet special projects, equipment purchases, and general infrastructure structures and catenary delays.

**FY 2021 vs. Prior Year:** October FY 2021 capital spend is \$5.3MM or 4.6% higher than prior year primarily driven by year over year increases in Engineering and ADA. This is partially offset by year over year declines in Mechanical and IT.



### **Key Performance Indicators**

|                                | Prior Year      | Plan            | Actual          | Fav/(Unfav) | vs Plan | Y/Y Growth |         |  |
|--------------------------------|-----------------|-----------------|-----------------|-------------|---------|------------|---------|--|
|                                | YTD Oct FY 2020 | YTD Oct FY 2021 | YTD Oct FY 2021 | #           | %       | #          | %       |  |
| Key Performance Indicators     |                 |                 |                 |             |         |            |         |  |
| Ridership (in thousands):      |                 |                 |                 |             |         |            |         |  |
| Northeast Corridor             | 1,161.1         | 209.4           | 219.2           | 9.8         | 4.7%    | (941.9)    | (81.1%) |  |
| State Supported                | 1,349.2         | 296.8           | 325.9           | 29.1        | 9.8%    | (1,023.3)  | (75.8%) |  |
| Long Distance                  | 344.8           | 134.1           | 140.3           | 6.2         | 4.7%    | (204.5)    | (59.3%) |  |
| Total Ridership                | 2,855.0         | 640.3           | 685.4           | 45.1        | 7.0%    | (2,169.6)  | (76.0%) |  |
| RASM (in cents)                | 23.30           | 12.25           | 12.89           | 0.64        | 5.2%    | (10.41)    | (44.7%) |  |
| CASM (in cents)                | 20.67           | 27.42           | 26.23           | 1.19        | 4.3%    | 5.56       | 26.9%   |  |
| Cost Recovery Ratio (NTS)      | 113%            | 45%             | 49%             | N/A         | 4.5%    | N/A        | (63.6%) |  |
| Other Indicators (in millions) |                 |                 |                 |             |         |            |         |  |
| Seat Miles                     | 1,083.1         | 659.2           | 639.3           | (19.9)      | (3.0%)  | (443.7)    | (41.0%) |  |
| Passenger Miles                | 539.9           | 149.5           | 160.9           | 11.3        | 7.6%    | (379.0)    | (70.2%) |  |
| Train Miles                    | 3.3             | 2.0             | 2.0             | (0.0)       | (1.2%)  | (1.3)      | (40.4%) |  |



**Ridership:** Ridership of **0.69MM** for FY 2021 is **0.05MM** above Plan and **(2.17MM)** lower than prior year due to lower ridership across all service lines from the COVID-19 pandemic.

**Note:** Key Performance Indicators and Other Indicators are representative of National Train Service (NTS) (NEC, State Supported, and Long Distance) results <u>RASM</u> is defined as NTS (NEC, State Supported, and Long Distance) operating revenue divided by seat miles.

CASM is defined as NTS (NEC, State Supported, and Long Distance) operating expenses divided by seat miles.

Cost Recovery Ratio is defined as NTS (NEC, state supported, long distance) operating revenue divided by operating expenses



#### **Sources and Uses Account (Level 1)**

|   | · · · · · · · · · · · · · · · · · · ·                 |   |              |
|---|---|---|--------------|
|   | <u>Northeast</u><br><u>Corridor</u><br><u>Account</u> | <u>National</u><br><u>Network</u><br><u>Account</u> | <u>Total</u> |
| Financial Sources   |   |   |              |
| Operating Sources (A)   | 51,351  | 76,843  | 128,194      |
| Capital Sources   | 30,709  | 21,530  | 52,239       |
| Federal Grants to Amtrak  | 14,491  | 5,827   | 20,318       |
| Total Operating and Capital Sources   | 96,551  | 104,200   | 200,751      |
| Financial Uses (Operating):   |   |   |              |
| Operating Uses (B)  | 91,921  | 131,415   | 223,337      |
| <b>Operating Surplus/Deficit (A-B)</b><br>(Operating Sources - Operating Uses)  | (40,570)  | (54,573)  | (95,143)     |
| Financial Uses (Debt Service Payments):   |   |   |              |
| Debt Service Payments   | -   | -   | -            |
| Available for Capital Uses<br>(Operating Surplus/Deficit - Debt Service Payments + Capital<br>Sources + Federal Grants to Amtrak) | 4,629   | (27,215)  | (22,586)     |
| Financial Uses (Capital):   |   |   |              |
| Capital Expenditures  | 77,424  | 42,905  | 120,329      |
| Legacy Debt Repayments  | 855   | 87  | 941          |
| Remaining Carryover Balance   | \$ (73,650)   | \$ (70,207)   | \$ (143,857) |

Federal funding includes CARES Act Funding

FY 2021 net change in cash flows of (\$143.9MM) for Consolidated Amtrak, (\$73.7MM) for NEC and (\$70.2MM) for National Network.



#### **Route Level Results**

|                                      |     |        |         |             | Adjusted  |                |               | Passenger     |             |       |
|--------------------------------------|-----|--------|---------|-------------|-----------|----------------|---------------|---------------|-------------|-------|
| (\$s in Millions)                    | Ope | rating | Operati | ing         | Operating | Ridership      | Seat Miles    | Miles         | Average     |       |
| NEC:                                 | Rev | enue   | Expens  | se          | Earnings  | (in Thousands) | (in Millions) | (in Millions) | Load Factor | ОТР   |
| Acela                                | \$  | 4.4    | \$      | 17.9        | \$ (13.5) | 35.1           | 34.7          | 7.1           | 20%         | 91.6% |
| Regional                             | Ŷ   | 11.7   |         | 32.3        | (10.5)    | 184.0          | 120.7         | 30.0          | 25%         | 93.5% |
| NEC Special Trains & Adjustments     |     | 0.3    |         | 0.6         | (0.3)     | 0.1            | 0.2           | 0.0           | N/A         | N/A   |
| NEC                                  | \$  | 16.4   | \$      | <b>50.8</b> | \$ (34.4) | 219.2          | 155.6         | 37.1          | 24%         | 93.2% |
| State Supported:                     |     |        |         |             |           |                |               |               |             |       |
| Ethan Allen Express                  | \$  | 0.2    | \$      | 0.1         | \$ 0.1    | 0.0            | 0.0           | 0.0           | 0%          | 89.6% |
| Vermonter                            | Ŧ   | 0.3    | *       | 0.2         | 0.2       | 0.0            | 0.0           | 0.0           |             | 94.0% |
| Maple Leaf                           |     | 2.3    |         | 2.2         | 0.0       | 15.1           | 12.8          | 4.2           |             | 85.0% |
| The Downeaster                       |     | 1.0    |         | 1.1         | (0.2)     | 10.4           | 10.8          | 0.9           | 8%          | 64.3% |
| New Haven - Springfield              |     | 1.3    |         | 1.9         | (0.6)     | 12.7           | 3.2           | 0.7           | 13%         | 98.3% |
| Keystone Service                     |     | 3.5    |         | 5.9         | (2.4)     | 25.9           | 25.7          | 2.1           |             | 96.4% |
| Empire Service                       |     | 3.7    |         | 5.0         | (1.2)     | 37.8           | 23.9          | 4.4           | 18%         | 88.0% |
| Chicago-St.Louis                     |     | 0.5    |         | 2.1         | (1.7)     | 16.1           | 10.5          | 2.8           | 27%         | 87.5% |
| Hiawathas                            |     | 1.2    |         | 1.4         | (0.1)     | 9.4            | 4.3           | 0.8           | 18%         | 97.7% |
| Wolverines                           |     | 1.6    |         | 1.3         | 0.3       | 8.1            | 6.4           | 1.8           |             | 56.3% |
| Illini                               |     | 1.1    |         | 1.0         | 0.1       | 9.9            | 7.5           | 1.5           |             | 80.7% |
| ILLINOIS Zephyr                      |     | 0.8    |         | 0.8         | (0.0)     | 4.7            | 3.6           | 0.8           | 23%         | 94.6% |
| Heartland Flyer                      |     | 0.5    |         | 0.6         | (0.1)     | 2.4            | 1.8           | 0.4           | 25%         | 86.3% |
| Pacific Surfliner                    |     | 6.7    |         | 7.4         | (0.6)     | 47.1           | 34.1          | 4.3           | 13%         | 90.9% |
| Cascades                             |     | 2.6    |         | 2.0         | 0.7       | 7.6            | 4.8           | 1.2           | 25%         | 42.6% |
| Capitols                             |     | 3.4    |         | 3.5         | (0.1)     | 22.5           | 14.2          | 1.6           | 11%         | 93.2% |
| San Joaquins                         |     | 4.6    |         | 5.8         | (1.2)     | 30.6           | 32.0          | 4.3           | 13%         | 83.1% |
| Adirondack                           |     | 0.2    |         | 0.1         | 0.1       | 0.0            | 0.0           | 0.0           | 0%          | 0.0%  |
| Blue Water                           |     | 1.1    |         | 1.3         | (0.2)     | 5.8            | 6.6           | 1.0           | 16%         | 86.2% |
| Washington-Lynchburg                 |     | 0.9    |         | 0.8         | 0.1       | 7.2            | 5.8           | 1.7           | 29%         | 92.5% |
| Washington - Newport News            |     | 0.6    |         | 1.4         | (0.8)     | 11.3           | 8.0           | 2.5           | 30%         | 91.4% |
| Washington - Norfolk                 |     | 1.3    |         | 1.2         | 0.1       | 8.2            | 9.3           | 1.9           | 20%         | 91.4% |
| Washington - Richmond                |     | 0.8    |         | 0.0         | 0.8       | 0.1            | 0.0           | 0.0           | 0%          | 91.4% |
| Hoosier State                        |     | -      |         | -           | -         | 0.0            | 0.0           | 0.0           | 0%          | 0.0%  |
| Kansas City-St.Louis                 |     | 0.8    |         | 0.8         | (0.0)     | 5.5            | 5.0           | 1.0           | 19%         | 78.1% |
| Pennsylvanian                        |     | 2.9    |         | 1.4         | 1.5       | 8.7            | 6.8           | 1.9           | 29%         | 82.1% |
| Pere Marquette                       |     | 0.6    |         | 0.7         | (0.1)     | 2.8            | 2.5           | 0.4           | 17%         | 79.4% |
| Carolinian                           |     | 1.9    |         | 2.0         | (0.0)     | 12.3           | 10.3          | 3.4           | 33%         | 83.7% |
| Piedmont                             |     | 0.4    |         | 0.5         | (0.1)     | 3.5            | 2.2           | 0.4           |             | 85.6% |
| Non Nec Special Trains & Adjustments |     | 0.0    |         | 1.0         | (1.0)     | 0.0            | 0.3           | 0.0           | N/A         | N/A   |
| State Supported                      | \$  | 46.9   | Ş       | 53.6        | \$ (6.7)  | 325.9          | 252.3         | 46.2          | 18%         | 83.6% |
| Long Distance:                       |     |        |         |             |           |                |               |               |             |       |
| Silver Star                          | \$  | 1.2    | \$      | 4.0         | \$ (2.8)  | 12.4           | 15.7          | 5.7           |             | 59.0% |
| Cardinal                             |     | 0.4    |         | 2.2         | (1.8)     | 5.3            | 6.4           | 2.1           |             | 66.2% |
| Silver Meteor                        |     | 1.2    |         | 4.1         | (3.0)     | 10.6           | 16.3          | 5.3           | 33%         | 65.2% |
| Empire Builder                       |     | 1.9    |         | 7.3         | (5.4)     | 13.9           | 38.6          | 9.8           |             | 62.6% |
| Capitol Limited                      |     | 0.5    |         | 1.8         | (1.4)     | 5.1            | 5.2           | 2.0           |             | 64.1% |
| California Zephyr                    |     | 1.5    |         | 5.8         | (4.3)     | 9.7            | 17.1          | 7.5           |             | 63.8% |
| Southwest Chief                      |     | 1.5    |         | 6.6         | (5.1)     | 9.5            | 25.6          | 8.5           |             | 56.6% |
| City of New Orleans                  |     | 0.4    |         | 2.3         | (1.9)     | 4.9            | 6.4           | 1.9           | 30%         | 86.0% |
| Texas Eagle                          |     | 0.8    |         | 2.9         | (2.1)     | 9.7            | 9.5           | 4.9           |             | 62.8% |
| Sunset Limited                       |     | 0.5    |         | 3.6         | (3.2)     | 3.7            | 12.6          | 2.7           |             | 41.8% |
| Coast Starlight                      |     | 1.5    |         | 5.6         | (4.1)     | 14.4           | 19.3          | 6.4           |             | 69.6% |
| Lake Shore Limited                   |     | 1.0    |         | 4.0         | (3.0)     | 12.3           | 14.5          | 4.7           |             | 65.0% |
| Palmetto                             |     | 0.8    |         | 2.8         | (2.0)     | 9.8            | 9.5           | 2.6           |             | 79.3% |
| Crescent                             |     | 0.7    |         | 3.4         | (2.7)     | 6.4            | 8.2           | 2.8           |             | 58.9% |
| Auto Train                           |     | 5.3    |         | 6.8         | (1.6)     | 12.4           | 26.6          | 10.6          | 40%         | 61.0% |
| Long Distance Adjustments            | ¢   | (0.0)  | ¢       | 0.1         | (0.1)     | N/A            | N/A           | N/A           | N/A         | N/A   |
| Long Distance                        | \$  | 19.1   | Ş       | 63.3        | \$ (44.2) | 140.3          | 231.5         | 77.6          | 34%         | 64.4% |
| Ancillary                            |     | 26.3   |         | 27.0        | (0.6)     |                |               |               |             |       |
| Infrastructure                       |     | 19.5   |         | 28.7        | (9.2)     |                |               |               |             |       |
| Amtrak                               | \$  | 128.2  | \$ 2    | 23.3        | \$ (95.1) | 685.4          | 639.3         | 160.9         | 25%         | 83.1% |

Note: CSI route scores reflect a 12 month rolling average

**Note:** Amtrak reports Adjusted Operating Earnings as the key financial measure to evaluate results. Adjusted Operating earnings represents Amtrak's cash funding needs and is a reasonable proxy for Federal Operating Support needed in line with the appropriation. Route level Adjusted Operating Earnings will replace the previously reported "Fully Allocated Contribution/(Loss)" which was based on Net Income/(Loss)

<u>Adjusted Operating Earnings</u> is defined as GAAP Net Loss excluding: (1) certain non-cash items (depreciation, income tax expense, non-cash portion of pension and other post retirement employment benefits, and state capital payment amortization); and (2) GAAP income statement items reported with capital or debt results or other grants (project related revenue/costs reported with capital results, expense related to Inspector General's office, and interest expense, net).

Operating Revenue is defined as GAAP revenue excluding: 1) non-cash revenue items (state capital payment amortization); and (2) GAAP income statement items reported with capital results (project related revenue).

Gross Ticket Revenue is defined as unadjusted revenues from ticket purchases.

Special Trains & Adjustments ("NEC Special Trains & Adjustments", "Non NEC Special Trains & Adjustments", and "Long Distance Adjustments" include non-train revenue & expenses allocated across the National Train Service, these typically include items that cannot be allocated to a specific route but affect all routes in the National Train Service.

Due to the individual PRIIA Sec. 209 contract requirements, the State Supported route view will not match invoices to the states or agencies.

