



Host Railroad Report

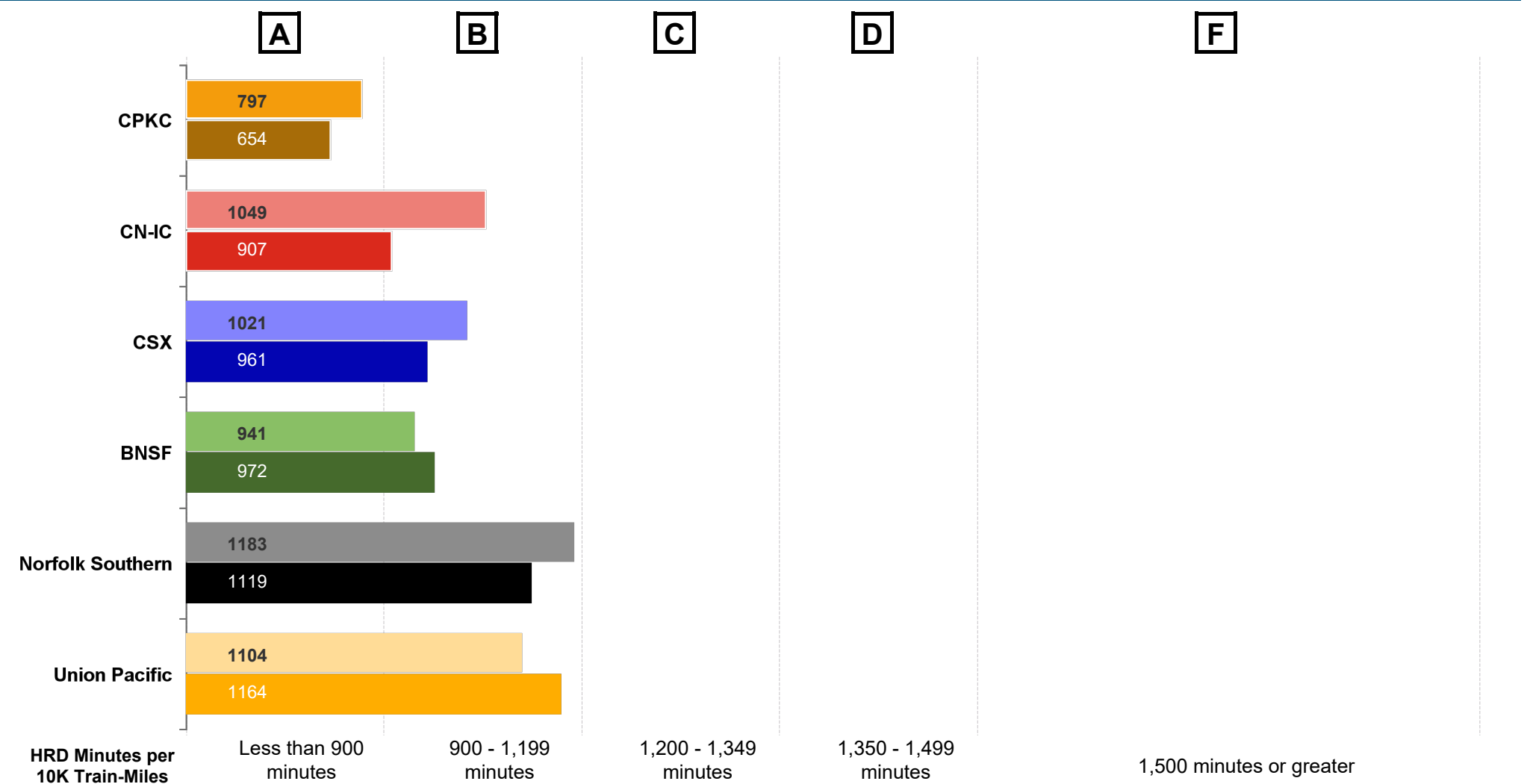
Amtrak Train Performance on Host Railroads

Data through May 2024

Host Railroad Report Card Update

Current Month and 1 Year Snapshot

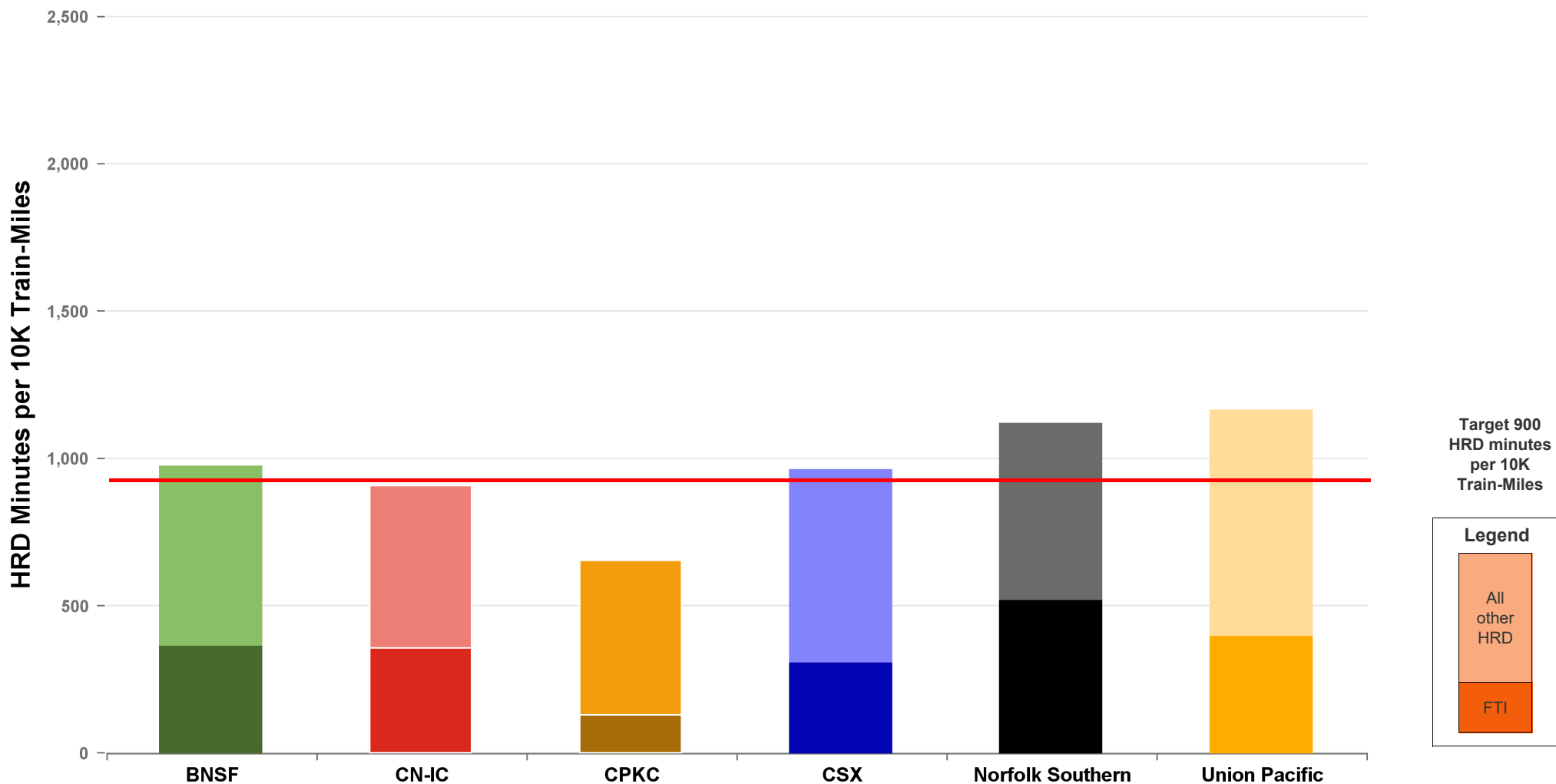
A monthly update of the Host Railroad Report Card, which grades the six major host railroads based on host responsible delay (HRD) minutes per 10,000 train-miles for the current month (lighter shade) and the most recent 12 months.



Total Host-Responsible Delays

1 Year Snapshot

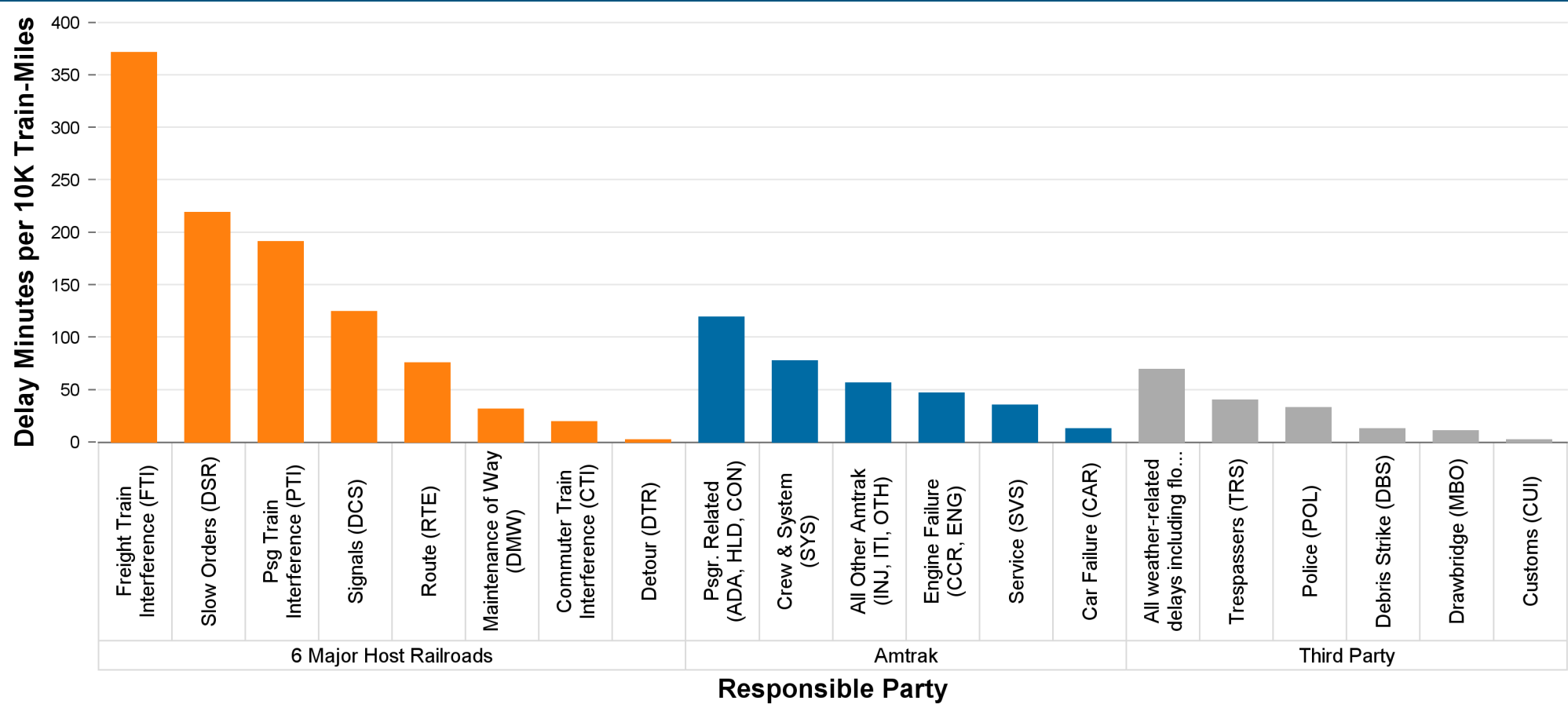
Total host-responsible delay (HRD) minutes per 10,000 train-miles incurred by Amtrak trains on the six major host railroads, with delays attributable to freight train interference (FTI) shaded.



Delays to Amtrak Trains by Responsible Party

1 Year Snapshot

Delay minutes per 10,000 train-miles on the six major host railroads categorized by delay type and responsible party.

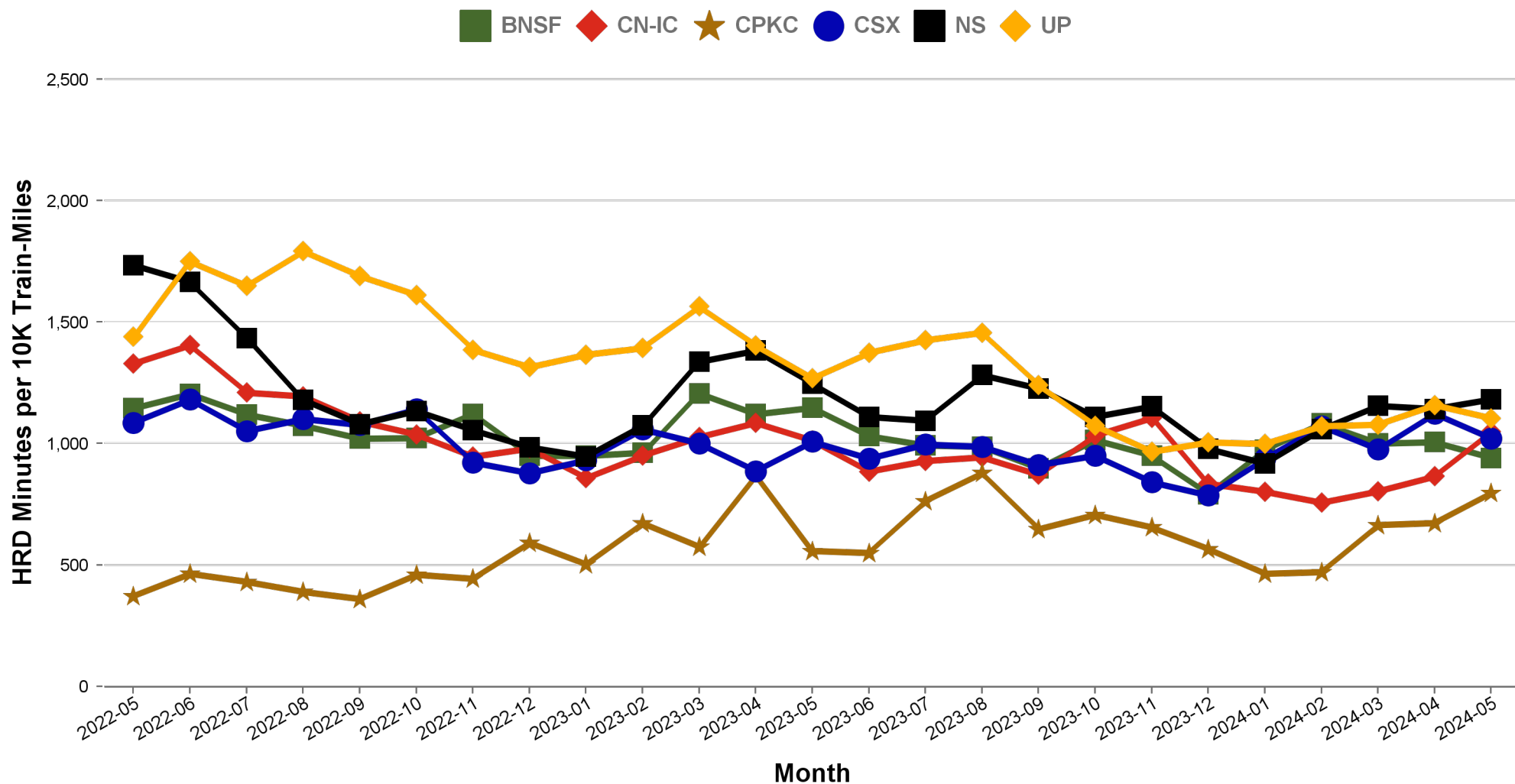


Responsible Party	6 Major Host Railroads	Amtrak	Third Party
Delay Minutes per 10K Train-Miles	1024	344	168
Percentage of Total Delays	66.7%	22.4%	10.9%

Total Host-Responsible Delays

2 Year Snapshot

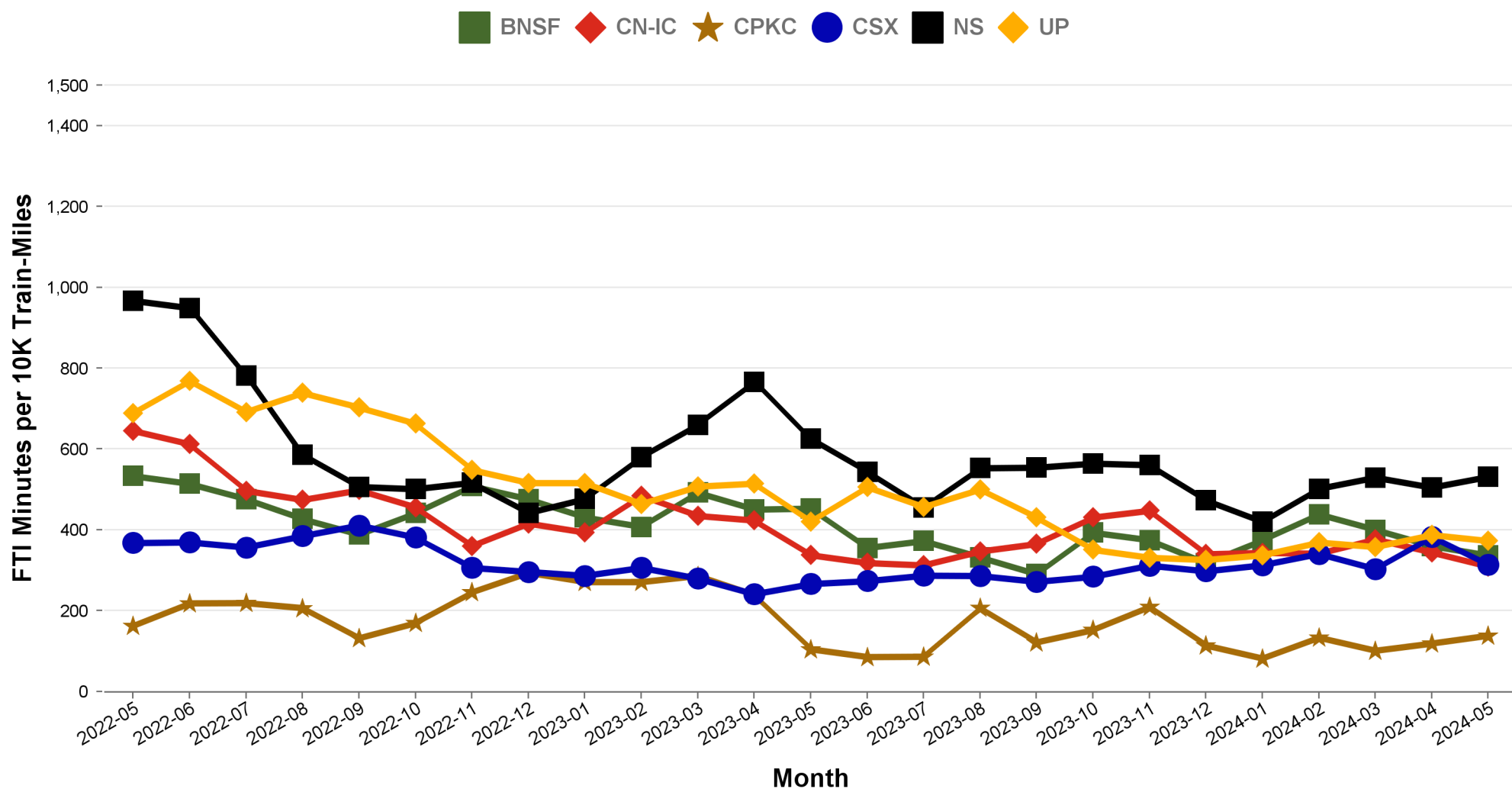
Total host-responsible delay (HRD) minutes per 10,000 train-miles incurred by Amtrak trains on each of the six major host railroads for the most recent two years.



Freight Train Interference Delays

2 Year Snapshot

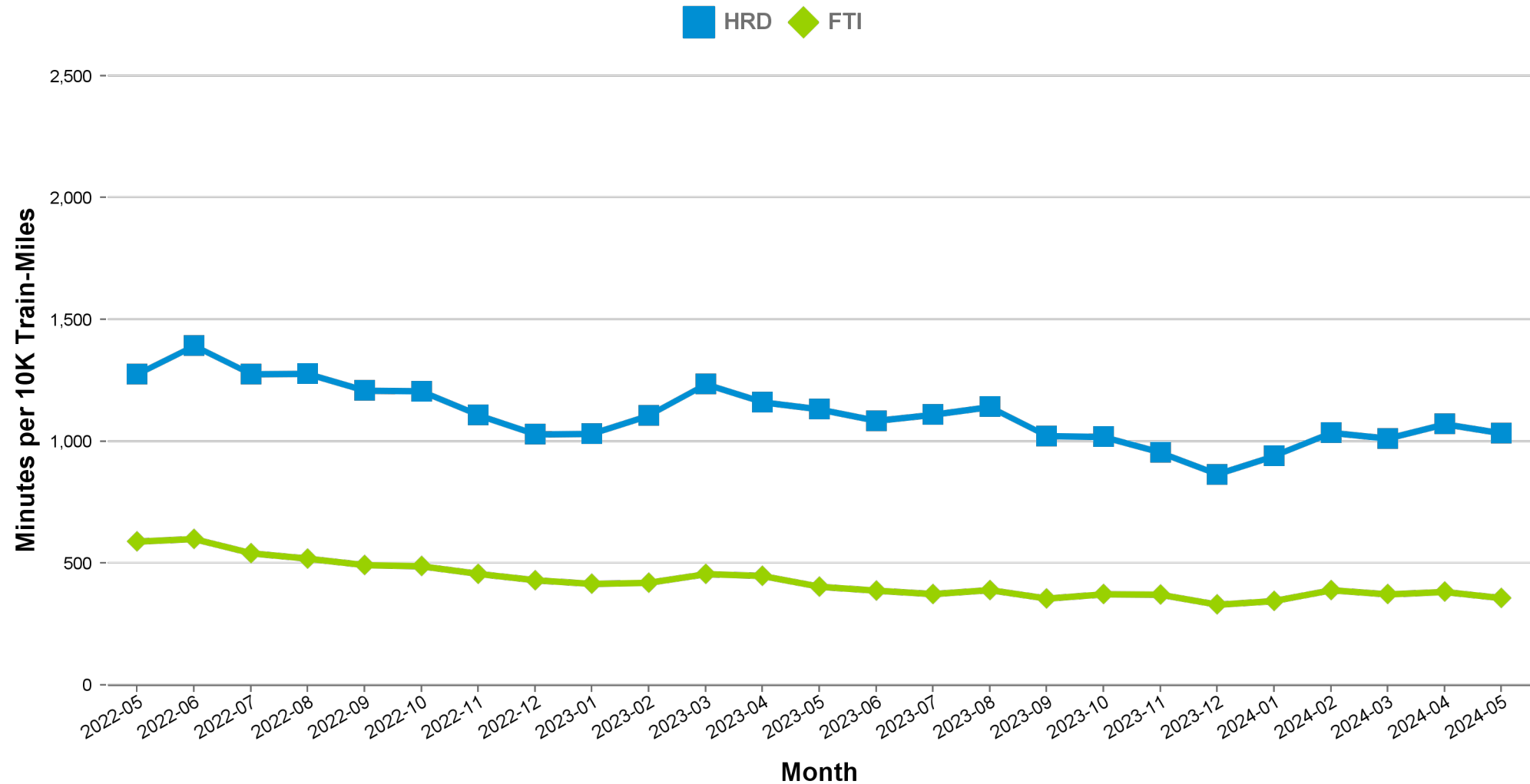
Total delay minutes per 10,000 train-miles attributable to freight train interference (FTI) incurred by Amtrak trains on each of the six major host railroads for the most recent two years.



Aggregated Host Railroad Performance Trend

2 Year Snapshot

Total host-responsible delay (HRD) and freight interference (FTI) minutes per 10,000 train-miles incurred by Amtrak trains, aggregated for the six major host railroads for the most recent two years.



Minutes of Delay per 10K Train Miles by Host for May 2024

Host	Service	Total Host Responsible Delays		Largest Two Delay Categories - Current Month				Route Miles
		Current Month	Most Recent 12 Months	#1		#2		
Target		900	900					
BNSF	California Zephyr	764	809	DSR	325	FTI	211	1027
	Carl Sandburg / Illinois Zephyr	793	774	DSR	343	FTI	227	257
	Cascades	1160	1297	FTI	364	PTI	281	317
	Coast Starlight	1125	1085	RTE	372	DSR	224	158
	Empire Builder	750	835	FTI	404	DSR	219	2147
	Heartland Flyer	1518	1446	DSR	1101	FTI	305	236
	Pacific Surfliner	1345	1186	DCS	380	CTI	247	22
	San Joaquins	1229	1209	PTI	480	FTI	373	284
	Southwest Chief	715	778	FTI	307	DSR	198	2206
	Sunset Ltd	1324	1216	FTI	500	DSR	410	190
	Texas Eagle	2329	1544	DSR	1399	FTI	739	116
CN-IC	Blue Water	277	620	FTI	161	DSR	67	159
	City Of New Orleans	979	821	DSR	365	FTI	258	930
	Illini / Saluki	1167	763	DSR	706	PTI	184	304
	Lincoln Service	1386	1663	FTI	1055	DSR	116	35
	Lincoln / Missouri	2116	2310	FTI	1627	RTE	245	35
	Texas Eagle	1505	1740	FTI	1307	DCS	80	35
	Wolverine	1358	1416	DSR	815	FTI	255	27
CPKC	Adirondack	1228	882	PTI	449	DSR	362	178
	Borealis	1058	1058	FTI	307	PTI	306	376
	Empire Builder	654	678	DSR	200	FTI	163	384
	Ethan Allen Express	2658	1999	DSR	1715	PTI	643	60
	Hiawatha	378	303	DSR	145	DCS	88	53
CSX	Auto Train	1326	1238	FTI	437	DSR	354	898
	Capitol Ltd	675	729	FTI	246	RTE	190	307
	Cardinal	724	754	FTI	355	DCS	161	703
	Carolinian	1807	1599	PTI	516	FTI	401	295
	Downeaster	494	604	PTI	244	DCS	169	107
	Lake Shore Ltd	641	730	FTI	290	RTE	120	741
	Maple Leaf	816	773	FTI	416	DSR	139	298
	New York - Niagara Falls	841	635	FTI	477	DSR	141	296
	Palmetto	915	1019	PTI	271	FTI	260	659
	Pere Marquette	495	227	DSR	331	DCS	72	135
	Richmond / Newport News / Norfolk	1595	1383	FTI	385	DSR	313	189
	Silver Meteor	1010	891	FTI	359	DSR	240	1152
	Silver Star	1055	974	PTI	288	DSR	245	1209
NS	Blue Water	2635	2265	FTI	1482	DCS	600	39
	Capitol Ltd	1120	1187	FTI	595	RTE	229	481
	Cardinal	1866	1454	PTI	701	DSR	497	79
	Carolinian	541	758	PTI	237	DCS	106	202
	Crescent	1578	1364	FTI	777	DCS	267	1141
	Lake Shore Ltd	1187	1223	FTI	690	RTE	194	339
	Pennsylvanian	944	835	FTI	277	DSR	268	249
	Pere Marquette	1705	1728	FTI	913	PTI	227	39
	Piedmont	720	828	PTI	256	FTI	233	173
	Richmond / Newport News / Norfolk	791	1033	FTI	416	DSR	144	81
	Roanoke	1089	779	PTI	340	DSR	285	216
	Silver Star	638	524	PTI	274	DCS	211	28
	Wolverine	2416	2099	FTI	1433	DCS	369	39
UP	California Zephyr	1090	1230	DSR	363	FTI	337	1381
	Capitol Corridor	498	602	PTI	224	DCS	70	171
	Cascades	1411	1448	FTI	444	PTI	409	125
	Coast Starlight	1449	1418	FTI	452	DCS	318	1162
	Lincoln Service	968	918	PTI	301	FTI	296	231
	Lincoln / Missouri	879	821	DSR	271	FTI	252	502
	Missouri	801	787	FTI	250	PTI	221	271
	Pacific Surfliner	1348	1616	PTI	537	DCS	506	174
	San Joaquins	1173	1311	PTI	372	DSR	334	88
	Sunset Ltd	1495	1420	FTI	941	DSR	204	1784
	Texas Eagle	1303	1425	FTI	675	DSR	338	1073

Minutes of Delay per 10K Train Miles by Host for May 2024

Host	Service	Total Host Responsible Delays		Largest Two Delay Categories - Current Month				Route Miles
		Current Month	Most Recent 12 Months	#1		#2		
Target		900	900					
Amtrak	Adirondack	507	484	DMW	120	PTI	112	100
	Blue Water	713	450	PTI	277	DSR	276	99
	Ethan Allen Express	306	304	DCS	101	PTI	73	100
	Maple Leaf	350	350	RTE	115	PTI	99	109
	New York - Albany	399	301	DCS	146	PTI	126	81
	New York - Niagara Falls	472	455	DCS	151	PTI	131	109
	Wolverine	791	637	DSR	418	PTI	236	99
	BBrRR	Cardinal	964	1384	PTI	417	FTI	342
CN-Canada	Adirondack	7454	7130	DSR	5472	RTE	699	49
Fla DOT	Silver Meteor	1281	1041	CTI	662	DSR	371	68
	Silver Star	1285	1096	CTI	775	DSR	226	68
FR	Auto Train	3078	4666	DSR	2178	CTI	634	16
	Silver Meteor	3123	3385	DSR	1068	CTI	984	61
	Silver Star	1710	2356	DSR	921	CTI	368	61
MADOT	Springfield Shuttles	155	871	DSR	62	FTI	39	36
	Vermonter	287	1460	PTI	153	RTE	59	50
MBTA	Downeaster	1550	1189	DCS	535	CTI	457	38
Metra	Borealis	811	811	DSR	406	CTI	336	33
	Empire Builder	2109	2395	CTI	1434	DSR	203	29
	Hiawatha	1941	2328	CTI	1051	DSR	463	29
MIDOT	Blue Water	250	546	RTE	136	DCS	76	22
	Wolverine	523	639	PTI	352	DSR	65	134
MNRR	Acela	1633	1731	DSR	933	CTI	414	56
	Adirondack	1223	1534	CTI	868	DSR	190	64
	Ethan Allen Express	1324	1156	CTI	798	DSR	230	64
	Lake Shore Ltd	985	1131	CTI	511	DSR	248	64
	Maple Leaf	727	989	CTI	251	DSR	218	64
	New York - Albany	997	1232	CTI	592	DSR	212	64
	New York - Niagara Falls	1093	1714	CTI	675	DSR	161	64
	Richmond / Newport News / Norfolk	1769	1976	DSR	777	CTI	614	56
	Vermonter	2834	2923	DSR	1213	CTI	864	56
NECR	Vermonter	1994	1977	DSR	1863	DCS	49	192
NMDOT	Southwest Chief	3400	2973	CTI	1601	DCS	1134	80
SCRRA	Coast Starlight	1740	1668	PTI	1074	CTI	473	48
	Pacific Surfliner	924	1052	PTI	353	CTI	340	95
SDNRR	Pacific Surfliner	807	942	CTI	336	PTI	253	60
Sounder	Cascades	1000	868	PTI	607	CTI	241	20
	Coast Starlight	1831	1819	PTI	1024	CTI	613	20
TRE	Texas Eagle	189	741	CTI	105	RTE	85	33
VTR	Ethan Allen Express	1035	321	DSR	719	DMW	291	91

The numbers included in this document are preliminary and are for informational purposes only.
Excludes hosts with fewer than 15 route miles.
Delays on the Amtrak-owned portion of the Northeast Corridor are shown in a separate report, with tighter delay standards.
Northeast Regional: Roanoke includes all trains between Roanoke and points on the NEC; Richmond / Newport News / Norfolk includes all trains between these locations and points on the NEC.



Minutes of Delay per 10K Train Miles by Service for May 2024

Service		Host	Total Host Responsible Delays		Largest Two Delay Categories - Current Month				Route Miles
			Current	Most	#1		#2		
Target			900	900					
Acela									
Acela		MNRR	1633	1731	DSR	933	CTI	414	56
All Other NEC Corridor Routes									
Northeast Regional	Richmond / Newport News / Norfolk	CSX	1595	1383	FTI	385	DSR	313	189
		NS	791	1033	FTI	416	DSR	144	81
		MNRR	1769	1976	DSR	777	CTI	614	56
	Roanoke	NS	1089	779	PTI	340	DSR	285	216
	Springfield Shuttles	MADOT	155	871	DSR	62	FTI	39	36
Non-NEC Corridor Routes									
Borealis		CPKC	1058	1058	FTI	307	PTI	306	376
		Metra	811	811	DSR	406	CTI	336	33
Capitol Corridor		UP	498	602	PTI	224	DCS	70	171
Carolinian		CSX	1807	1599	PTI	516	FTI	401	295
		NS	541	758	PTI	237	DCS	106	202
Cascades		BNSF	1160	1297	FTI	364	PTI	281	317
		UP	1411	1448	FTI	444	PTI	409	125
		Sounder	1000	868	PTI	607	CTI	241	20
Downeaster		CSX	494	604	PTI	244	DCS	169	107
		MBTA	1550	1189	DCS	535	CTI	457	38
Empire	Adirondack	CPKC	1228	882	PTI	449	DSR	362	178
		Amtrak	507	484	DMW	120	PTI	112	100
		CN-Canada	7454	7130	DSR	5472	RTE	699	49
		MNRR	1223	1534	CTI	868	DSR	190	64
	Ethan Allen Express	CPKC	2658	1999	DSR	1715	PTI	643	60
		Amtrak	306	304	DCS	101	PTI	73	100
		MNRR	1324	1156	CTI	798	DSR	230	64
		VTR	1035	321	DSR	719	DMW	291	91
	Maple Leaf	CSX	816	773	FTI	416	DSR	139	298
		Amtrak	350	350	RTE	115	PTI	99	109
		MNRR	727	989	CTI	251	DSR	218	64
	New York - Albany	Amtrak	399	301	DCS	146	PTI	126	81
		MNRR	997	1232	CTI	592	DSR	212	64
	New York - Niagara Falls	CSX	841	635	FTI	477	DSR	141	296
		Amtrak	472	455	DCS	151	PTI	131	109
		MNRR	1093	1714	CTI	675	DSR	161	64
Heartland Flyer		BNSF	1518	1446	DSR	1101	FTI	305	236
Hiawatha		CPKC	378	303	DSR	145	DCS	88	53
		Metra	1941	2328	CTI	1051	DSR	463	29
Illinois	Carl Sandburg / Illinois Zephyr	BNSF	793	774	DSR	343	FTI	227	257
	Illini / Saluki	CN-IC	1167	763	DSR	706	PTI	184	304
	Lincoln Service	CN-IC	1386	1663	FTI	1055	DSR	116	35
		UP	968	918	PTI	301	FTI	296	231
Lincoln / Missouri		CN-IC	2116	2310	FTI	1627	RTE	245	35
		UP	879	821	DSR	271	FTI	252	502
Michigan	Blue Water	CN-IC	277	620	FTI	161	DSR	67	159
		NS	2635	2265	FTI	1482	DCS	600	39
		Amtrak	713	450	PTI	277	DSR	276	99
		MIDOT	250	546	RTE	136	DCS	76	22
	Pere Marquette	CSX	495	227	DSR	331	DCS	72	135
		NS	1705	1728	FTI	913	PTI	227	39
	Wolverine	CN-IC	1358	1416	DSR	815	FTI	255	27
		NS	2416	2099	FTI	1433	DCS	369	39
		Amtrak	791	637	DSR	418	PTI	236	99
		MIDOT	523	639	PTI	352	DSR	65	134
Missouri		UP	801	787	FTI	250	PTI	221	271
Pacific Surfliner		BNSF	1345	1186	DCS	380	CTI	247	22
		UP	1348	1616	PTI	537	DCS	506	174
		SCRRA	924	1052	PTI	353	CTI	340	95
		SDNRR	807	942	CTI	336	PTI	253	60
Pennsylvanian		NS	944	835	FTI	277	DSR	268	249
Piedmont		NS	720	828	PTI	256	FTI	233	173
San Joaquins		BNSF	1229	1209	PTI	480	FTI	373	284
		UP	1173	1311	PTI	372	DSR	334	88
Vermonter		MADOT	287	1460	PTI	153	RTE	59	50
		MNRR	2834	2923	DSR	1213	CTI	864	56
		NECR	1994	1977	DSR	1863	DCS	49	192



Minutes of Delay per 10K Train Miles by Service for May 2024

Service		Host	Total Host Responsible Delays		Largest Two Delay Categories - Current Month				Route Miles
			Current	Most	#1		#2		
Target			900	900					
Long-Distance Routes									
Auto Train		CSX	1326	1238	FTI	437	DSR	354	898
		FR	3078	4666	DSR	2178	CTI	634	16
California Zephyr		BNSF	764	809	DSR	325	FTI	211	1027
		UP	1090	1230	DSR	363	FTI	337	1381
Capitol Ltd		CSX	675	729	FTI	246	RTE	190	307
		NS	1120	1187	FTI	595	RTE	229	481
Cardinal		CSX	724	754	FTI	355	DCS	161	703
		NS	1866	1454	PTI	701	DSR	497	79
		BBrRR	964	1384	PTI	417	FTI	342	132
City Of New Orleans		CN-IC	979	821	DSR	365	FTI	258	930
Coast Starlight		BNSF	1125	1085	RTE	372	DSR	224	158
		UP	1449	1418	FTI	452	DCS	318	1162
		SCRRA	1740	1668	PTI	1074	CTI	473	48
		Sounder	1831	1819	PTI	1024	CTI	613	20
Crescent		NS	1578	1364	FTI	777	DCS	267	1141
Empire Builder		BNSF	750	835	FTI	404	DSR	219	2147
		CPKC	654	678	DSR	200	FTI	163	384
		Metra	2109	2395	CTI	1434	DSR	203	29
Lake Shore Ltd		CSX	641	730	FTI	290	RTE	120	741
		NS	1187	1223	FTI	690	RTE	194	339
		MNRR	985	1131	CTI	511	DSR	248	64
Palmetto		CSX	915	1019	PTI	271	FTI	260	659
Silver Meteor		CSX	1010	891	FTI	359	DSR	240	1152
		Fla DOT	1281	1041	CTI	662	DSR	371	68
		FR	3123	3385	DSR	1068	CTI	984	61
Silver Star		CSX	1055	974	PTI	288	DSR	245	1209
		NS	638	524	PTI	274	DCS	211	28
		Fla DOT	1285	1096	CTI	775	DSR	226	68
		FR	1710	2356	DSR	921	CTI	368	61
Southwest Chief		BNSF	715	778	FTI	307	DSR	198	2206
		NMDOT	3400	2973	CTI	1601	DCS	1134	80
Sunset Ltd		BNSF	1324	1216	FTI	500	DSR	410	190
		UP	1495	1420	FTI	941	DSR	204	1784
Texas Eagle		BNSF	2329	1544	DSR	1399	FTI	739	116
		CN-IC	1505	1740	FTI	1307	DCS	80	35
		UP	1303	1425	FTI	675	DSR	338	1073
		TRE	189	741	CTI	105	RTE	85	33

The numbers included in this document are preliminary and are for informational purposes only.
Excludes hosts with fewer than 15 route miles.
Delays on the Amtrak-owned portion of the Northeast Corridor are shown in a separate report, with tighter delay standards.
Northeast Regional: Roanoke includes all trains between Roanoke and points on the NEC; Richmond / Newport News / Norfolk includes all trains between these locations and points on the NEC.



Host Railroad Report - All-Stations and Customer OTP for May 2024

Service	All-Stations OTP		Customer OTP		Avg Mins Late per Late Rider**	
	Current Month	Most Recent 12 Months	Current Month	Most Recent 12 Months	Current Month	Most Recent 12 Months
Amtrak System	75.3%	76.1%	74.4%	75.8%	58	55
NEC Corridor Routes	83.6%	83.5%	79.1%	80.0%	48	44
Minimum Standard			80.0%	80.0%		
Acela*	82.4%	83.3%	78.2%	80.4%	38	35
Keystone	95.3%	94.4%	93.4%	93.3%	48	38
Northeast Regional	80.2%	79.8%	76.7%	77.0%	51	46
On Spine Northeast Regional	85.9%	85.2%	83.7%	83.1%	53	44
Richmond / Newport News / Norfolk	70.4%	72.4%	66.6%	69.4%	50	46
Roanoke	73.5%	75.2%	69.1%	71.9%	49	55
Springfield Shuttles	93.1%	87.1%	92.8%	87.0%	41	37
Non-NEC Corridor Routes	79.3%	79.6%	75.7%	76.4%	46	46
Minimum Standard			80.0%	80.0%		
Borealis	60.5%	60.5%	51.0%	51.0%	36	36
Capitol Corridor	93.1%	91.1%	90.3%	87.9%	38	39
Carolinian	49.2%	58.3%	43.6%	56.3%	66	58
Cascades	73.7%	68.1%	65.6%	63.0%	46	45
Downeaster	92.2%	89.3%	86.1%	81.2%	28	38
Empire	80.0%	77.7%	81.6%	78.8%	41	43
Adirondack	72.2%	65.8%	70.7%	70.5%	32	39
Berkshire Flyer	-	51.6%	-	53.1%	-	64
Ethan Allen Express	68.8%	74.6%	63.4%	71.6%	41	43
Maple Leaf	69.9%	72.4%	73.3%	73.3%	60	50
New York - Albany	91.0%	87.5%	89.8%	86.0%	33	39
New York - Niagara Falls	79.7%	77.5%	80.4%	74.6%	38	44
Heartland Flyer	58.8%	74.1%	56.3%	73.4%	46	42
Hiawatha	90.6%	89.4%	87.1%	85.5%	43	33
Illinois	76.7%	80.8%	72.5%	79.7%	46	52
Carl Sandburg / Illinois Zephyr	86.4%	82.8%	81.9%	82.3%	38	44
Illini / Saluki	67.5%	82.6%	68.5%	84.1%	36	63
Lincoln Service	76.5%	78.0%	71.8%	76.0%	54	48
Lincoln / Missouri	50.7%	65.4%	48.6%	64.8%	47	51
Michigan	66.8%	75.2%	72.4%	71.6%	47	46
Blue Water	78.9%	77.2%	74.2%	69.1%	58	46
Pere Marquette	84.2%	89.2%	77.9%	85.6%	39	37
Wolverine	61.0%	72.6%	70.3%	69.8%	45	47
Missouri	77.9%	80.1%	82.4%	81.9%	38	55
Pacific Surfliner	86.4%	81.9%	84.8%	82.3%	52	46
Pennsylvanian	59.5%	74.8%	61.6%	75.8%	38	45
Piedmont	82.5%	81.2%	76.8%	72.2%	39	44
San Joaquins	72.2%	74.3%	65.4%	69.9%	40	44
Vermonteer	52.2%	60.4%	59.2%	66.8%	54	50
Long-Distance Routes	49.8%	53.9%	52.6%	57.4%	91	88
Minimum Standard			80.0%	80.0%		
Auto Train	62.9%	76.9%	47.1%	61.3%	103	80
California Zephyr	53.3%	38.3%	58.4%	41.2%	86	122
Capitol Ltd	60.6%	65.4%	68.8%	70.6%	50	63
Cardinal	49.8%	57.7%	56.4%	58.6%	117	75
City Of New Orleans	57.3%	65.7%	74.1%	77.0%	80	83
Coast Starlight	66.5%	55.1%	72.1%	59.4%	87	81
Crescent	46.3%	55.6%	47.4%	59.5%	81	76
Empire Builder	63.5%	55.9%	61.8%	58.6%	60	106
Lake Shore Ltd	76.4%	69.5%	77.2%	69.4%	36	68
Palmetto	62.5%	67.1%	57.4%	68.0%	53	54
Silver Meteor	34.0%	53.2%	27.9%	50.2%	92	75
Silver Star	23.8%	47.1%	17.1%	44.9%	103	76
Southwest Chief	33.5%	35.0%	31.1%	33.0%	115	118
Sunset Ltd	42.3%	44.9%	48.8%	52.4%	227	119
Texas Eagle	35.8%	56.9%	41.7%	61.9%	115	91

The numbers included in this document are preliminary and are for informational purposes only.
Northeast Regional: Roanoke includes all trains between Roanoke and points on the NEC; Richmond/Newport News/Norfolk includes all trains between these locations and points on the NEC.
* Acela on-time performance target is 90.0%
** Excludes on-time Customers



Host Railroad Responsible Delays

Code	Code Description	Explanation
CTI	Commuter Train Interference	Delays for meeting or following commuter trains
DCS	Signal Delays	Signal failure or All Other signal delays, wayside defect-detector false-alarms, defective road crossing protection, efficiency tests, drawbridge stuck open
DMW	Maintenance of Way	Maintenance of Way delays including holds for track repairs or MW foreman to clear
DSR	Slow Order Delays	Temporary slow orders, except heat or cold orders
DTR	Detour	Delays from detours
FTI	Freight Train Interference	Delays from freight trains
PTI	Passenger Train Interference	Delays for meeting or following All Other passenger trains
RTE	Routing	Routing-dispatching delays including diversions, late track bulletins, etc.

Amtrak Responsible Delays

Code	Code Description	Explanation
ADA	Passenger Related	All delays related to disabled passengers, wheel chair lifts, guide dogs, etc.
CAR	Car Failure	Mechanical failure on all types of cars
CCR	Cab Car Failure	Mechanical failure on Cab Cars
CON	Hold for Connection	Holding for connections from All Other trains or buses.
ENG	Locomotive Failure	Mechanical failure on engines.
HLD	Passenger Related	All delays related to passengers, checked-baggage, large groups, etc.
INJ	Injury Delay	Delay due to injured passengers or employees.
ITI	Initial Terminal Delay	Delay at initial terminal due to late arriving inbound trains causing late release of equipment.
OTH	Miscellaneous Delays	Lost-on-run, heavy trains, unable to make normal speed, etc.
SVS	Servicing	All switching and servicing delays
SYS	Crew & System	Delays related to crews including lateness, lone-engineer delays

Third-Party Delays

Code	Code Description	Explanation
CUI	Customs	U.S. and Canadian customs delays; Immigration-related delays
DBS	Debris	Debris strikes
MBO	Drawbridge Openings	Movable bridge openings for marine traffic where no bridge failure is involved
NOD	Unused Recovery Time	Wait for departure time
POL	Police-Related	Police/fire department holds on right-of-way or on-board trains
TRS	Trespassers	Trespasser incidents including road crossing accidents, trespasser / animal strikes, vehicle stuck on track ahead, bridge strikes
WTR	Weather-Related	All weather-related delays including floods/washouts, earthquake-related delays, heat or cold orders, slippery rail due to leaves

*These delay codes are applicable to Off-NEC routes only.