

September 18, 2018

Guidelines for Charter Trains Operated by Amtrak

These guidelines apply to Charter Trains, defined as non-regularly-scheduled trains for commercial customers operated by Amtrak pursuant to negotiated agreements. These guidelines do not apply to special moves that Amtrak may operate for its own or for governmental purposes. Amtrak will review these guidelines periodically.

For Private Car information, please see [Guidelines for Private Cars on Amtrak](#).

Amtrak's primary objective is to operate its core train service safely, punctually, and efficiently. Amtrak must stay focused on this objective. As a result, we have instituted the following guidelines for Charter Trains effective March 28, 2018:

- Charter Trains must operate on existing Amtrak routes;
- Charter Trains must not be one-time trips;
- Charter Trains proposing to use Amtrak resources such as equipment and crews are subject to the availability of those Amtrak resources without impact on regularly scheduled operations;
- Charter Trains must generate sufficient financial benefit for Amtrak to justify the Amtrak resources and assets;
- All Charter Train terms and conditions are subject to a final written agreement signed by Amtrak and the commercial charter customer.

If you have questions about Charter Train guidelines, please contact chartersales@amtrak.com.